

From the Office of Clinical Informatics

Capacity Management Registration Workflow

January 7, 2022

Capacity Management can be set-up to enhance the workflow for registration representatives. The three gadgets needed are: Transfer List, PreAdmit List, and Patient Lists. Set-up recommendations are outlined below.

Custom Transfer List

Create Custom Lists to monitor Current Location and Patient Type.

STEP 1: Click the table icon and select **Add Custom List**.

Enter a name to create a subfolder.

STEP 2: While on the new Custom List, click the table icon again to select

Filter/Sort Properties.

STEP 3: Click **Current Location** column header.

STEP 4: Uncheck All and select Include to activate the

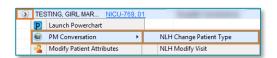
ellipsis button. Drill down to the Desired Location

and place a check in the box.

<u>STEP 5</u>: Filter by **Patient Type** to highlight patients needing tasks performed.

> Change Patient Type

• Registration staff can access PM conversation through the drop-down list to the left of the patient's name.

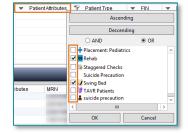


(All)

Include ... (0)

PreAdmit List Filter

Patients coming from an outside location will appear on the **PreAdmit List**. Filtering by **Patient Attributes** will highlight when Registration tasks are needed. Select: Complete Registration; Patient Arrived: Rehab; Hospice; Swing.



Patient List

Use Global Search on the Patient List gadget to search for patients.

