Sending Patient Examples to Clinical Informatics

DO NOT forward items to a member of Clinical Informatics through the patient chart as it remains part of the medical record and is not directly related to the patient's care or condition.

When a concern is identified related to documentation, refills, phone messages, results, etc., place a ticket by calling the Help Desk at 207-973-7728 (toll free 1-888-827-7728) or through the Self-Service Portal via the NLH Intranet page.

Krames Patient Education

An issue was identified when converting education to Spanish language after the recent Krames Patient Education update. As part of the update, a handful of educational templates do not display Spanish language when specifically indicated.

The templates reported to be affected:

- Colorectal Cancer: Surgery
- Colorectal Cancer: Treatment Choices
- Consistent Vitamin K Diet for Warfarin Use
- Nerve Blocks
- Therapeutic Pain Blocks

Oracle Cerner is aware of the issue and is actively working on a resolution.

For CI education materials or previous newsletters, please visit the CI Education portal at http://ci.emhs.org/