

This Quick Reference Guide (QRG) reviews the process for adding/modifying problems on the Inpatient Provider MPage.

Common Buttons & Icons

()	Exclamation Point icon for unspecified problems
This Visit	This Visit button
Chronic	Chronic button

Add a Problem from the MPage

Normal Text.

Sub-Header

- From the Provider View Inpatient MPage:
- **<u>STEP 1</u>**: Click **Problem List** from the left-side menu.
- **<u>STEP 2</u>**: Click the **Add as** drop-down arrow.
- NOTE: You can add a problem as This Visit, This Visit and Chronic and Chronic. The default is This Visit.
- **<u>STEP 3</u>**: Click the appropriate selection for the problem you are adding.
- **<u>STEP 4</u>**: Click the **Add problem** field.
- <u>STEP 5</u>: Type the problem you want to add to search for a problem.
- **<u>STEP 6</u>**: Click the **Search** icon.
- **<u>STEP 7</u>**: Select the problem you want to add.

Resolve an Unspecified Problem Alert

When there is an Exclamation Point icon next to a listed Problem name means a more specific problem is needed to ensure accurate billing.

- From the Problem List:
- **<u>STEP 1</u>**: Click the **Exclamation Point** icon next to the Problem name or the **Unspecified Problem(s)** link.
- **<u>STEP 2</u>**: Use the additional qualifiers fields to populate a more specific problem list in the bottom pane.
- **<u>STEP 3</u>**: Select the appropriate problem check box at the bottom of the screen.

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- <u>NOTE</u>: A green color bar indicates that a satisfactory diagnosis code has been selected and the Exclamation Point icon disappears.
- STEP 4: Click Save.

Prioritize Multiple Problems

- > From the Problem List within the patient chart:
- **<u>STEP 1</u>**; Click the **Priority** drop-down arrow next to the Problem name.
- <u>STEP 2</u>: Select the priority number you want to assign.
- NOTE: Only This Visit problems will have the option for prioritization numbers.

Modify a Problem as This Visit, Chronic, or Resolved

From the Problem List:

- **<u>STEP 1</u>**: Click the listed problem's **This Visit** button to add or remove the problem from the this visit list.
- **<u>STEP 2</u>**: Click the listed problem's **Chronic** button to add or remove a problem as chronic problem.

NOTE:

- To add a comment to a problem, click the problem row.
- On the right a detail pane displays. Click the comment field.
- Click Save.
- Click the X Close button.
- **<u>STEP 3</u>**: Click the listed problem's Resolve hyperlink to note a problem as resolved.

NOTE: The problem drops off the problems list and displays in the Resolved/Chronic pane below.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.