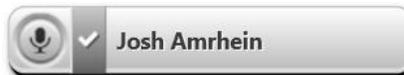




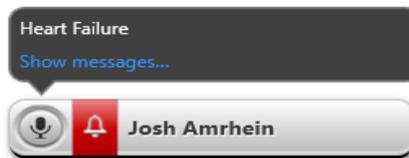
CDI Engage Provider Guide

CDI Engage Workflow:

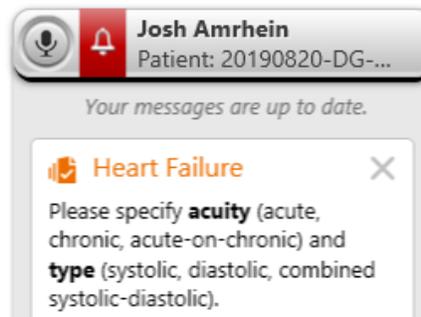
Notice the **ribbon** on the Fluency Direct control bar.



While the drawer is closed, a **balloon** will expand from the Control Bar showing a message preview.



Click the ribbon to open and close the CAPD drawer. The **drawer** will show **CDI Engage messages**

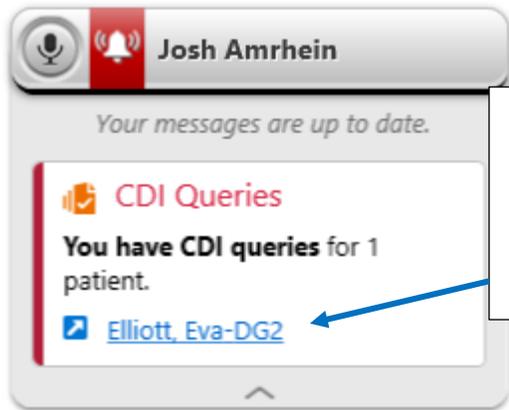


Hover over the message to reveal the **info**, **i**, and **dismiss**, **X**, buttons. Use the **info button** to see the triggering text and other helpful information. If the message is not relevant it can be ignored or removed by clicking the **dismiss button**.

If applicable and known, add the additional items to the **patient document** as requested in the **CDI Engage messages**. This will satisfy and resolve the message. Otherwise, the CDI Engage message can be ignored or dismissed.

Targeted Conditions	
Heart Failure	Debridement
Chronic Kidney Disease	Acute Renal Insufficiency
Respiratory Failure	Stroke-Type
Malnutrition	Chest Pain
Hypoxia	

The following card titled **CDI Queries** includes patients who have pending manual queries. Please note this is the new delivery system for manual queries.



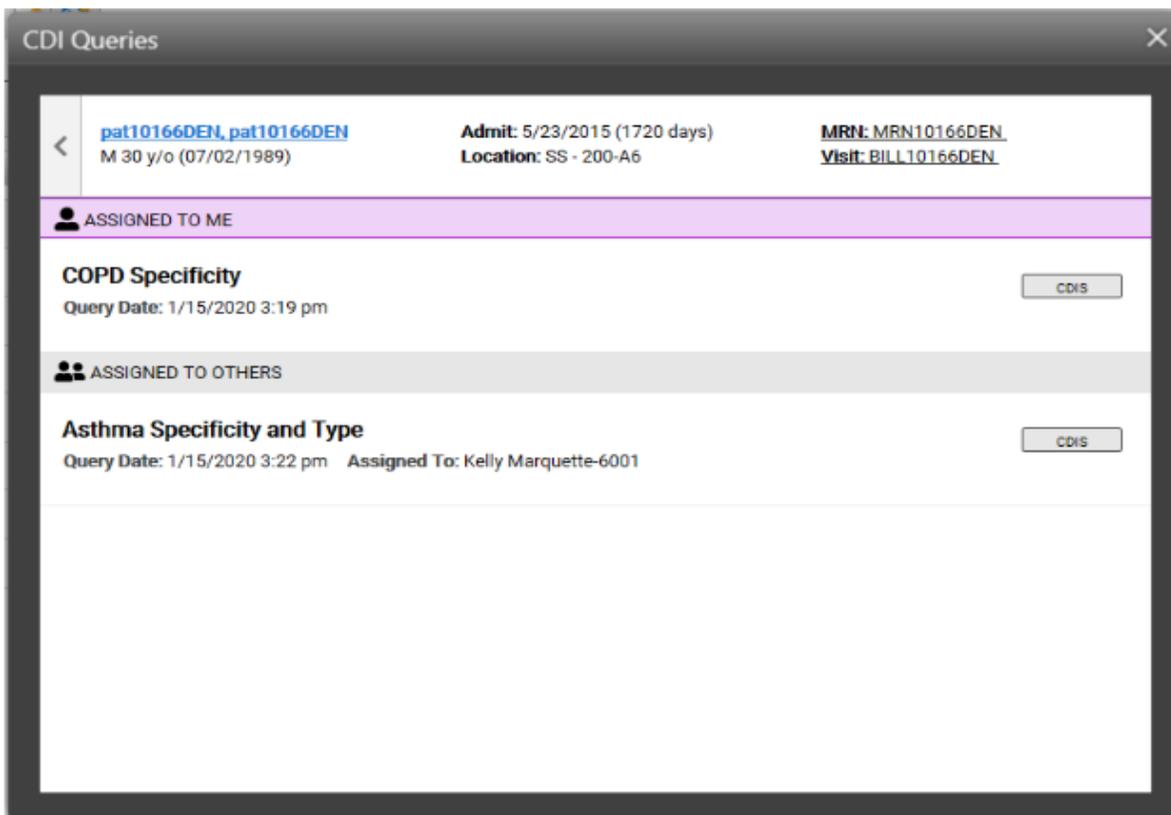
The **CDI Queries** card lists the names of patients with **pending manual queries** sent by Clinical Documentation Integrity Specialists and coders.

[Click on the patient name to open the queries.](#)

After clicking on the name of the patient with pending queries, a box will appear to differentiate queries that are assigned to you versus queries that are assigned to other providers who are also involved in the care for the same patient. **NOTE:** You will only see queries for others if a query is also assigned to you for the same patient. After discharge the query is only visible to the provider it has been assigned to. For a provider who has gone off service the query will be manually reassigned to another provider by CDI staff.

To open a query, click on it.

- **ASSIGNED TO ME**
- **ASSIGNED TO OTHERS**



CDI Queries

CHF Acuity and Type ASSIGNED TO OTHERS

[Van Pelt, Lucy](#) **Admit:** 10/18/2019 (63 days) **MRN:** 74911862
F 30 y/o (07/02/1989) **Location:** SS - 200-A6 **Visit:** 6789012345

QUERY DETAILS

Congestive Heart Failure is documented in the Medical Record. Please document the type and acuity (includes probable or suspected)
Such as:
Type:
-- Systolic
-- Diastolic
-- Combined
-- Other, please specify

Acuity:
-- Acute
-- Chronic
-- Acute on chronic
-- Other, please specify

Also please document the underlying cause of the CHF (includes probable or suspected)

The patient's Clinical Indicators include:
Indicator one
Indicator two

RESPONSE OPTIONS

- Respond - Create new note now
- Respond - I will document in the medical record

OTHER OPTIONS

- Dismiss - Not applicable / Not valid
- Dismiss - Clinically unable to determine / Unknown
- Assign to another provider

cdis **Reviewed by:** User, Super 12/3/2019 11:31 am

Answering a manual query sends information back to the clinical documentation improvement (CDI) reviewer.