

## From the Office of Clinical Informatics Home Care and Hospice Airplane Mode – Poor Connectivity February 6, 2024

## Placing the tablet in Airplane Mode allows the ability to open charts and complete documentation if cell service is not available during visit(s).

## **Poor Connectivity**

If in an area where cell service is not always available, place the tablet in **Airplane Mode** before beginning the day. Placing the tablet in **Airplane Mode** allows clinicians to view patient charts and document offline.

Airplane Mode

> Whats Available

- Green indicates item may be viewed and edited offline.
- Yellow indicates item may be viewed but not edited.
- Red indicates item may not be opened or edited.

## > Airplane Mode

- Locate and tap **Settings** on the home screen.
- Slide to activate button for Airplane Mode. When returned to cell service, inactivate Airplane Mode.
- Documenting
  - Before beginning the day, open the patient chart from **Today**.
  - Tap Assessment.
    - Document a period in the other box or document a question on the assessment, this can be changed later.
    - Tap the back arrow at top left next to **Assessment** to save.
- > When cellular service or WiFi connection is available
  - Inactivate Airplane Mode under Settings.
  - Connect assessment to visit
    - Open Assessment, tap Reserve Assessment, add connect to visit in Notes.
    - Tap the three dots, choose **Connect to visit/phone call**, tap visit, and then tap **Done**.
    - Complete the documentation and submit.
  - The following may have documentation entered in Airplane Mode. All others need cell service.
    - Clinical Monitoring
    - Care Plans & Compact Charting
    - Clinical Note

- Medications
- Care Team
- Basic

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.

E Assessments	Clinical Monitoring	🚊 Care Plan   Charting
Clinical Notes	G Medications	() Visit Frequency
Calendar	Documents	General Clinical
Adverse Events	🝰 Care Team	S Medical Dx
X Procedures	al Basic   Demographics	Admission   Status
2 Family   Friends	Immunizations	Payers   Authorization
Patient Tasks	Attachments	Screenings

