

From the Office of Clinical Informatics PowerChart Ambulatory Anticoagulation Management Workflow

P

Order

O Proposal

*Physician name TEST MD, PROVIDER

*Order Date/Time

Administrative

*Communication type

Verbal-Requires Read Back

Proposal, Cosign Required

Telephone-Requires Read Back

Patient Care Protocol, Cosign Required

OK

07/13/2022

Fax

Protocol

Ordering Physician

÷ v 1016

x

9

÷ EDT

Cancel

February 23, 2023

This flyer outlines the Ambulatory Anticoagulation Therapy Management workflow used across all Northern Light Health locations except EMMC Anticoagulation Clinic.

Anticoagulation Therapy Management

This workflow is intended for practices and clinics where anticoagulation therapy, assessments, and lab results are reviewed and managed by **Providers**, **Pharmacists**, and **Nurses**. In some clinics, this process is managed primarily by **registered nurses** who will follow the guidelines in the **Anticoag Management JPP** which allows nurses to adjust warfarin dosing based on lab results using the Warfarin Nomogram. The basic principles of using iView, reports, and the Anticoagulation MPage applies across settings, and workflow/communication details vary based on practice staffing/workflow model.

Using the Anticoag Management JPP

- Nurses who are currently managing anticoagulation therapy for patients will use the Anticoag Management JPP.
- ➢ For more information about the Anticoag Management JPP click <u>here</u> to review the flyer.

<u>NOTE</u>: The AMB Anticoag Management Joint Practice Protocol order is signed by the ordering provider every 12 months allowing nursing to manage Anticoagulation Therapy. A reminder populates the Recommendations component when the JPP needs to be renewed.

Tracking Anticoagulation Therapy Patients

Tracking active patients on Anticoagulation Therapy is important. The **Anticoagulation Patient** order is used to populate patients on Anticoagulation reports. The order can be found in the **Anticoag Management JPP** section on the **Urology**, **Cardiology**, and **Primary Care Quick Orders MPages**.

- > Anticoagulation Patient order.
 - From the Anticoag Management JPP select the **Anticoagulation Patient** order.

⊿ Anticoag Management JPP
Anticoagulation Patient

 Once the Anticoag Management JPP is signed by the ordering provider the Anticoagulation Patient order can be ordered by entering the ordering provider in the Physician

name field and Joint Practice Protocol, Active in Communication type.

<u>NOTE</u>: If Warfarin, Coumadin, or Jantoven is Documented or Prescribed in a patient's chart and the Anticoagulation Patient order is not ordered an Anticoagulation Patient reminder fires to the Recommendations component reminding staff to enter the order.

- Once the Anticoagulation Patient order is entered, use the following reports designed to track anticoagulation patients:
 - Active Anti_Coag Mgmt Pts and INR Reports
 - Anticoagulation Recall List
 - Warfarin Pts w/Antibiotics last 24 hours
- When the Anticoagulation Therapy is **NO** longer needed, **Cancel/DC** the order, the patient no longer populates the tracking reports.

<u>NOTE</u>: To request Anticoagulation Reports enter an incident ticket using the ServiceNow Portal including the frequency and email address you would like to receive the report.

Amb Anticoagulation Workflow MPage

Ambulatory Providers, Pharmacists, and Clinical Staff can pull the Amb Anticoagulation Workflow MPage into view.

- **<u>STEP 1</u>**: Navigate to the workflow MPage click the **Plus (+)** sign.
- <u>STEP 2</u>: From the drop-down menu select: **Amb Anticoagulation** Workflow.
 - The AMB Anticoagulation Workflow MPage has components specific to anticoagulation management documentation.

> Amb Anticoagulation Workflow MPage Components

- Vital Signs component: click the drop-down arrow to access commonly used AdHoc forms and the Anticoagulation Therapy iView band.
 - A-Fib, Stroke & Bleeding Risk Form Providers can document CHA2DS2-VASc and HAS-BLED scores.
 - Outside Labs: Clinical staff document outside lab results. This allows results to populate to the Labs Flowsheet and the Anticoagulation Therapy iView band.
 - Adult Ambulatory Intake
 - Anticoagulation Therapy iView band.
- Cardiac Risk Scores component: shows last documented CHA2DS2-VASc and HAS-BLED scores.

+		
	Select	t a View
	Ħ	Allergy & Immun Quick Orders
		Amb Anticoagulation Workflow



Cardiac Risk Scores (2))
Result/Form Name	Result
✓ Results (2)	
HAS BLED Total Score	4
CHA2DS2-VASc Score	5

• **Documents component:** contains filter for Anticoagulation Documentation.

			Display: Anticoagulation Documentation	Change Filter	Last 50 Notes	My Notes Only	Group by
Time of Service	\sim	Subject	Note Type				
▼ In Progress (0)				Provider Doc	cumentation		
· Completed (12)				Admission a	nd IP Consult Notes		
JUL 06, 2022 15:40		Anticoagulation Visit Note	Anticoagulation Education Visit	 Office Visits, 	OP Consultations,	Office Procedures	
JUN 28, 2022 14:16		Anticoagulation Visit Note	Anticoagulation Education Visit	Discharge D	ocumentation		
				Anticoagulat	ion Documentation		
				Reset to default		Apply	Cance

- Labs Flowsheet: shows labs specific to Anticoagulation Therapy.
- **Patient Instructions**: use the /lab_inr_warfarinschedule_thisFIN_ST auto text to populate dosing instructions on the Ambulatory Visit Summary.

Anticoagulation Therapy iView Band

Ambulatory Providers, Pharmacists, and Clinical Staff document anticoagulation and Warfarin dosing schedule using the Anticoagulation Therapy iView band.

- **<u>STEP 1</u>**: Click the drop down in the **Vital Signs** component.
- **<u>STEP 2</u>**: Select **Anticoagulation Therapy**.
- **NOTE:** The Anticoagulation Therapy iView band needs to be added for staff not using the Amb Anticoagulation Workflow MPage and do not have the band currently pulled into view.
- **<u>STEP 3</u>**: Document the following fields:
 - Warfarin Visit Type
 - Warfarin Start Date
 - Duration of Warfarin Therapy
 - Anticipated Warfarin Stop Date
 - Lifetime Warfarin Therapy
 - Warfarin Indication
 - Target INR
 - Weekly Warfarin Schedule
 - Next INR
 - Warfarin Ordering Provider
 - Warfarin Supervising Provider

abs Flowsheet		
🗣 Tag		
	JUL 06, 2022 16:17	MAY 24, 2022 17:10
- Ungrouped Nonsequen	ced Results	
INR Level POC		2.2
International Normalize	7	



3	Warfarin Therapy		
	Warfarin Visit Type		
	Warfarin Start Date		
	Duration of Warfarin Therapy		
	Anticipated Warfarin Stop Date		
	Lifetime Warfarin Therapy		
	Warfarin Indication		
>	Changes in Diet or Alcohol Intake		
5	Change in Diet or Alcohol Intake Comment		
5	Changes in Medication or Antibiotics		
5	Unusual Bleeding or Bruising		
5	Unusual Bleeding or Bruising Comment		
5	Rectal Bleeding or Black Stools		
>	Rectal Bleeding or Black Stools Comment		
	Signs or Symptoms of Clotting		
	Illness Diarrhea or Fever		
	Missed or Incorrect Warfarin Doses		
	Change in Weight or Activity Level		
	Hospitalization/ER Visit in Past 10 Days		
	Upcoming Surgical Procedures		
,	Warfarin Lab Information		
ļ	International Normalized Ratio		
	INR Result POC		
	International Normalized Ratio, External		
	Target INR		
	INR within Target Range	Ye	5
	INR within 0.2 of Target Range	Ye	5
l	Weekly Warfarin Schedule		
	Sunday Warfarin Dose mg		2
	Monday Warfarin Dose mig		1
	Tuesday Warfarin Dose mg		2
	Wednesday Warfarin Dose mg		1
	Thursday Warfarin Dose mg		2
	Friday Warfarin Dose mg		2
	Saturday Warfarin Dose mg		3
)	Total Warfarin Weekly Dose mg		13
	Next INR	05	/18/202
	Warfarin Tablet Strength(s) at Home	21	mg
1	Warfarin Plan		
	Warfarin Special Instructions		
	Warfarin Plan Reviewed By		
	Warfarin Plan - Patient Notified By		
	Warfarin Supervising Provider		
	Warfarin Ordering Provider		

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- **<u>STEP 4</u>**: Document any other fields as appropriate.
- **<u>STEP 5</u>**: Click the green checkmark to sign.

<u>NOTE</u>: Nurses use current state workflow for communicating with the ordering provider or pharmacist if the patient reports any changes, upcoming surgical procedures, ED Visits, or Hospitalizations during their assessment.

Provider/Pharmacist Communicating Anticoagulation Therapy Plan

- From Message Center:
 - Outside Lab result: communicated via a message regarding the provider/pharmacist will document the patient's plan of care in the Anticoagulation Therapy iView band and reply to the message.
 - In the body of the message, indicate that the clinical staff should notify patient of results, medication changes, next lab draw, and any other clinically appropriate information.
 - Use the /lab_inr_warafarinschedule_thisFIN_ST* auto text to pull Anticoagulation Therapy documentation completed in iView.
 - Results to Endorse (In-System Result): result received in Message Center.
 - Double-click result to open.
 - Select the type of message you wish to create.
 - Route message to appropriate pool or clinical staff.
 - For more information regarding **Managing Results**, review the <u>flyer</u>.
 - Anticoagulation Bridging Therapy: Provider/Pharmacists managing Anticoagulation Therapy receive communication from clinical staff that the patient is having an upcoming procedure requiring Bridging Therapy.
 - Create a **Patient Letter**.
 - Select Anticoagulation Bridging Therapy from the Subject drop down.

Instructions From	Your Provider	0
Warfarin Schedule		
Warfarin Therapy		
Event Name	Event Result	Date/Time
Warfarin Indication	Atrial fibrillation	06/30/21
Warfarin Lab Information		
Event Name	Event Result	Date/Time
INR Result POC	1	06/30/21
INR Result POC	1	06/30/21
Target INR	2.0 - 3.0	05/30/21
Event Name	Event Result	Date/Time
Sunday Warfarin Dose	5 mg	06/30/21
Monday Warfarin Dose	5 mg	06/30/21
Tuesday Warfarin Dose	5 mg	06/30/21
Wednesday Warfarin Dose	5 mg	06/30/21
Thursday Warfarin Dose	5 mg	06/30/21
Friday Warfarin Dose	5 mg	06/30/21
Saturday Warfarin Dose	5 mg	06/30/21
Next INR	07/15/21	06/30/21
Warfarin Plan		
Event Name	Event Result	Date/Time
Warfarin Special Instructions	Continue with current regimen. Repeat INR on date indicated above. Follow-up	06/30/21

		Creat	e Letter	
Tesk Edit	TING, PROD24 M (JOHN) gies: contrast media (iodine-bi	sed), Lat	myNUH: Yes ex/ COVID-19:Attemp	Age30 y Gender:N Resuscitation/Ful
Subject: An	ticzagulation Bridging Therap, 👻	Save As:	Patient Letter	~ I
Arial	- بالثارة ۲	emplate	Selection	
	Associated templates <u>Anticologication Endprogram</u> Miscelances Letter School/Wark Letter			
Results	All existing templates			
Result Name	Cardiac Catheterization/TEE Requ * Disgnosis Related Orders * Health Maintenance 7_Question Cancer Risk Calc thick Actemna ST Activity Order Add Dyn Doc VRals ST Age ST	iest Questi	onnaire	<
	Insert: Template selected will be inserted	at the local	tion of the cursor.	
	Append: Template selected will be inserted	at the end	of the document.	
	Replace: Template selected will replace all u	insigned te	Append Replace	Cancel
Action Pag				
O Print New	De Nat Print New			
Additional Forward Acti	ion: Print v To*: (Limit 5)			
(Limit 255)	at Printed On Letter			-

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- Insert and complete the Anticoagulation Bridging Therapy template using the Smart Template anticoag_bridge_therapy*.
- Select the appropriate option in the **Action Pane**:
 - **Print Now**: Prints the letter upon clicking **OK**.
 - **Do Not Print Now:** Sends letter to a pool or staff member to print and mail to the patient.
 - **To Consumer:** Sends the letter to the Patient Portal.
- NOTE: The To Consumer option will only be available if the patient is enrolled in the Patient Portal.

<u>Create Note for Anticoagulation Therapy Management &</u> <u>Ambulatory Patient Summary</u>

- Providers will continue documenting anticoagulation therapy in their office visit notes.
- Nurse/Pharmacist Anticoag Note.
 - Free text note template.
 - Used for anything related to Anticoag that needs a note such as new patient consults.

<u>NOTE</u>: Do not use the Consult Note type for Anticoagulation Consults as it is for inpatient use only.

- > Anticoagulation Education Note.
 - Used by clinical staff to document education visits.
 - New auto text /anticoag_education_list can be used to document education topics.
- > Ambulatory Visit Summary.
 - Used to give patient dosing instructions for the patient.

DAY	warfarin (Coumadin)	enoxaparin (Lovenox) injection		
Pre-procedure Day 5 Date: No warfarin (Coumadin)		No Lavenax		
Pre-procedure Day 4 Date:	No warfarin (Coumadin)	Inject _ mg in the _		
Pre-procedure Day 3 Date:	No warfarin (Coumadin)	Inject _ mg in the _		
Pre-procedure Day 2 Date:	No warfarin (Coumadin)	Inject _ mg in the _		
Pre-procedure Day 1 <u>Date</u> Please Check INR	No warfarin (Cournadin)	-		
Day of Procedure Date		No Lovenox		
Post-procedure Day 1 Date:	take mg	Inject _ mg in the _		
Post-procedure Day 2 Date:	take mg	Inject _ mg in the _		
Post-procedure Day 3 Date:	take mg	Inject _ mg in the _		
Post-procedure Day 4 Date: _	take _ mg	Inject _ mg in the _		
Post-procedure Day 5 Date: _	take _ mg	Inject _ mg in the _		
_	_	-		
	_	-		

Action Pane		
Print Now	O To Consumer	O Do Not Print Now
Additional Forward Action:	Review v To*: (Limit 5)	
Comments: (Limit 255)		



Instructions From	Your Provider		
Warfarin Schedule			
Warfarin Therapy			
Event Name	Event Result	Date/Time	
Warfarin Indication	Atrial fibrillation	06/30/21	
Warfarin Lab Information			
Event Name	Event Result	Date/Time	
INR Result POC	1	06/30/21	
INR Result POC	1	06/30/21	
Target INR	2.0 - 3.0	06/30/21	
Weekly Warfarin Schedule Event Name	Event Result	Date/Time	
Sunday Warfarin Dose	5 mg	06/30/21	
Monday Warfarin Dose	5 mg	06/30/21	
Tuesday Warfarin Dose	5 mg	06/30/21	
Wednesday Warfarin Dose	5 mg	06/30/21	
Thursday Wartarin Dose	5 mg	06/30/21	
Friday Warfarin Dose	5 mg	06/30/21	
Saturday Warfarin Dose	5 mg	06/30/21	
Next INR	07/15/21	06/30/21	
Wadaria Dian			
Event Name	Event Result	Date/Time	
Warfarin Special Instructions	Continue with current regimen. Repeat INR on date indicated above. Follow-up in office in one month.	06/30/21	

For questions regarding processes and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728