

From the Office of Clinical Informatics

Cerner Ambulatory Creating Reminders

September 9, 2021

Reminders can be viewed in the Reminders component of the patient's chart or in a recipient's Message Center. Reminders notify staff of actions needing to be done for the patient and/or note the chart of important information about the patient.

Creating a Reminder

> From within the patient's chart:

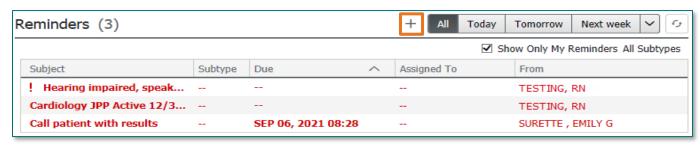
STEP 1: Click the drop-down arrow in the **Communicate** button.

• Select Reminder.

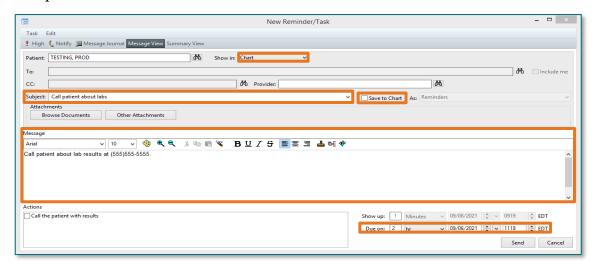
OR:

<u>STEP 1</u>: Click the + **button** in the upper right corner of the **Reminders** component.

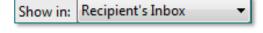


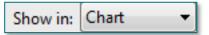


STEP 2: Complete fields within the New Reminder/Task window.



- > Show in: field
 - Select Recipient's Inbox to send Reminders to Message Center.
 - Select Chart to send Reminders component of the patient's chart.





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- To: field sends Reminders to recipients in message center.
 - Check Include Me to quickly include yourself in the recipient list.

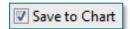


NOTE:

Adding Reminders to the Reminders component will allow multiple users to view the reminder face up in the patient's chart. Sending a Reminder to Message Center will only alert users included as recipients.

Save to Chart

• Select **Save to Chart** to save the Reminder to the documents section of PowerChart as a Final Report.

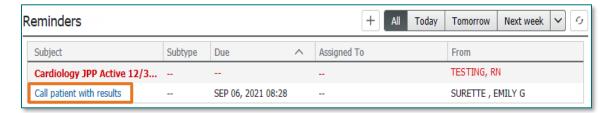


• When **Save to Chart** is unselected, the Reminder will only display in the Reminders component or Message Center until marked as **Complete**.

Subject:

• Type a brief description of the reminder in the **Subject** field.

NOTE: When adding Reminders to the Reminders component the subject will display face-up in the patient's chart.



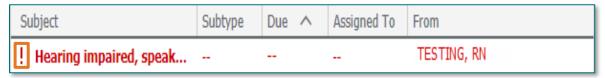
Message Section

Place additional details about the Reminder in the Message body as needed.

Additional Options

• Click the **High Priority** button in the upper left of the **New Reminder/Task** window to indicate the Reminder as **High Priority**. This will put a red exclamation mark in front of the subject text.





• If sending via Message Center, notify options can be selected by clicking the Notify button in the upper left of the New Reminder/Task window.



• A Due Date can be assigned to the Reminder in the bottom right of the New Reminder/Task window.



NOTE:

If a due date is entered when creating the reminder, the reminder text will show blue until the task is overdue. If no due date is entered or the task is overdue, the reminder text will show red.

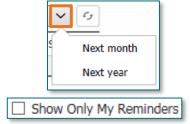
STEP 3: Click **Send** when reminder is complete.



Managing Reminders:

- > From Reminders Component
 - Use All, Today, Tomorrow, or Next week filter buttons to display desired timeframes.
 - Click the dropdown to select **Next Month** and **Next Year**.

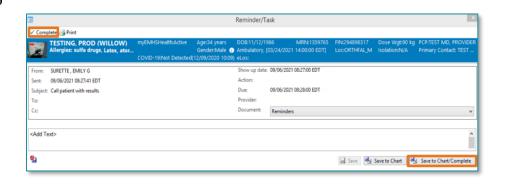




- Deselect **Show Only My Reminders** to see Reminders from other users.
- Click the **Subject** to open the Reminder.



- Click Complete when no further action is needed for the Reminder.
- To complete and save a
 Reminder to the chart,
 click the Save to
 Chart/Complete button
 in the lower right of the
 window.



Message Center Reminders

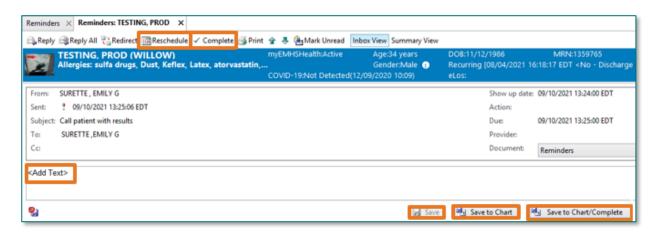
- Reminders will populate in the Reminders section of the recipient's Inbox.
- Double-click to open the Reminder.



Complete

Reschedule

- To mark **Reminders** as complete, click the **Complete** button located in the toolbar.
- To reschedule the due date of the Reminder, click the **Reschedule** button located in the toolbar.



- Click in the <**Add Text**> field in the body of the message to add more documentation. When text is added to a reminder, there are three save options available in the lower right-hand corner of the message:
 - Save will save added text and keep the Reminder in an active status.
 - Save to Chart will save added text to the patient's chart and keep the Reminder in an active status.
 - Save to Chart/Complete will save added text to the patient's chart and complete the Reminder.