

From the Office of Clinical Informatics Electronic Prior Authorization RN/MA Workflow May 12, 2021

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N L Pharmacy Electronic Prior Authorization is an electronic Prior Authorization (PA) process used by some health insurance companies and Pharmacy Benefit Managers (PBM) to ensure expensive medications are prescribed and utilized appropriately.

Completing Electronic Prior Authorizations

RN/MAs will complete the medication orders from one of three locations:

- Home Medications MPage Component
- Quick Orders MPage
- Orders Tab
- ➤ Enter the order for the desired medication and complete the steps part of the normal medication refill process.
 - In the scratchpad, complete any required information in the order details.
 - In the navigation pane to the left of the scratchpad, check the Verify with Payer box in the Formulary Details tab.

• Click Sign.



NOTE: If the Verify with Payer box is not checked, the verification will NOT be sent to the payer and will NOT show on the ePA worklist.