

From the Office of Clinical Informatics Reporting Portal Outstanding Orders Report

June 25, 2019

Future orders will be canceled automatically if not completed within 395 days. To prevent this from occurring without knowledge of the patient care team, the Order Reconciliation Report can be run by physician practice staff using the Reporting Portal. This report will show orders in the Future Order or Ordered status with the Order Start dates and details. This information will enable staff to identify orders that haven't already been scheduled and/or are about to be canceled, so that they may be handled appropriately.

Opening the Reporting Portal

The Reporting Portal can be accessed from within PowerChart and FirstNet. It is also available in the AppBar, which is used by certain office staff, nursing and leadership personnel.

PowerChart & FirstNet

STEP 1: Sign into **PowerChart** or **FirstNet**.

STEP 2: Find and click Reporting Portal Reporting Portal in the toolbar at the top of the window.

STEP 3: Enter **Username** and **Password** at the prompt.

AppBar

STEP 1: Sign into **AppBar**.

STEP 2: Find and click **Reporting Portal** Reporting Portal

NOTE: If the Reporting Portal button is not already on the AppBar, follow these steps to add it:

- 1. Click the AppBar button.
- 2. Select Customize.
- 3. Click to select the Buttons tab.
- 4. Place a checkmark beside Discern Reporting Portal.
- 5. Click OK.

Finding and Running the Report for the First Time

Finding the Order Reconciliation Report

<u>STEP 1</u>: In the Filters column under Categories, select Provider/Orders checkbox.

STEP 2: Scroll to find and click one time on the Order Reconciliation Report.

STEP 3: Select the star icon to the right to save this report to your Favorites. The star will become yellow and this report will be listed in the My Favorites tab.

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Running the Order Reconciliation Report

STEP 1: Click Run.

<u>STEP 2</u>: Follow the prompts in the **Prompt Screen** as applicable to your practice by selecting your:

- Facility
- Location
- Provider(s) may select 'Selected Office Affiliated Providers' for all providers, or individually select provider(s) as needed.
- Start/End dates
- Catalog Type

STEP 3: Click Execute.

NOTE: It is recommended that the contents of this report be copied and pasted into an excel spreadsheet which allows for better filtering options and saving to a local desktop or file folder.



