

From the Office of Clinical Informatics Behavioral Health Quality Measures

November 2, 2020

On November 2, the Behavioral Health Quality Measures tools will be implemented to support monitoring and meeting of quality measures for Inpatient level of care. These measures will be available for monitoring by Providers, Clinicians, Nursing and Medical Assistants.

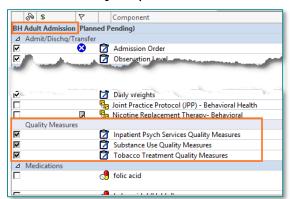
Areas of focus for the Inpatient areas

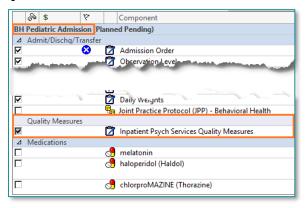
- Inpatient Psych Services (HBIPS)
- Substance Use (SUB)
- Tobacco Use (TOB)

Nursing, Clinicians and Providers will track progress via the Quality Measures component that is on the Nurse, Therapy and Providers Views. All measures are part of the Discharge Quality Measure component.

Ordering the Quality Measures

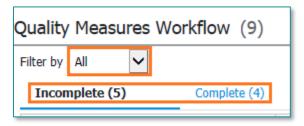
Upon admission, the quality measures will be ordered as part of the BH Admission PowerPlans.





Quality Measures Workflow component

Based on the documentation performed at admission and throughout the patients treatment, the measures will display by Incomplete or Complete within the component. These measures are linked to documentation that is performed by nursing and clinicians. Filtering is also available to set if only one measure at a time would like to be viewed.

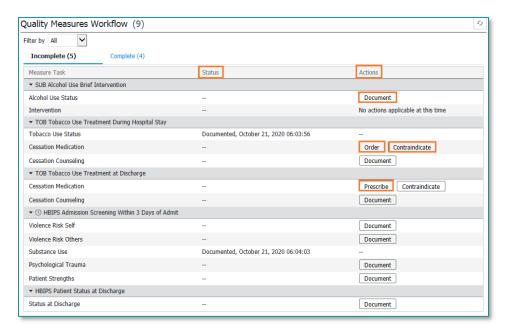


Status

• Will display when the measure was documented for the patient. If the measure still has an action that needs to be taken, the status will be blank indicating further action is needed.

Actions

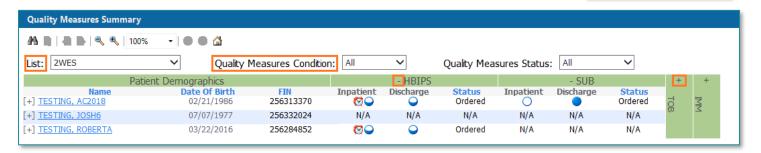
• When further action is needed for a measure, the action button will be active. Selecting the action button will populate the necessary area of the chart that will allow staff to complete that action. If there is no action required, this will be indicated stating no actions applicable at this time.



- Order: Will bring you to the order catalog to allow an order to be placed.
- Contraindicate: Will allow for contraindication documentation.
- Document: Will link to the area of documentation necessary to designated location in the patient chart.
- **Prescribe:** Will link to the Discharge Medication Reconciliation to place a prescription order for the patient.

Quality Measures Summary

The Quality Measures Summary button on the toolbar is a dashboard for monitoring documentation pertaining to quality measures and allows the teams to view the measures for each patient on the unit. Information is compiled from orders and documentation. Quality Measures Summary



➤ List

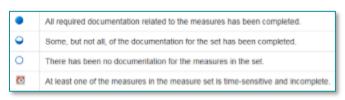
Allows for the patient list to be selected, this is user specific according to the patient lists that have been created.

Quality Measures Condition

Allows for filtering of a specific quality measure to be the only measure on view.

Expanding and collapsing

- The plus and minus sign within the summary view will allow for each measure to be viewed or specific ones at the same time. When expanded, multiple icons will be seen:
 - Full blue circle reflects all documentation is complete.
 - Partially filled circle reflects some documentation is complete.
 - Empty circle reflects no documentation has been completed.
 - Clock reflects time-sensitive measures are incomplete.



NOTE:

Hovering over an icon will provide more information and allow Providers to also take action on a measure if necessary, similar to the actions they would perform within the component on the workflow page in each patient's chart.