Northern Light Health

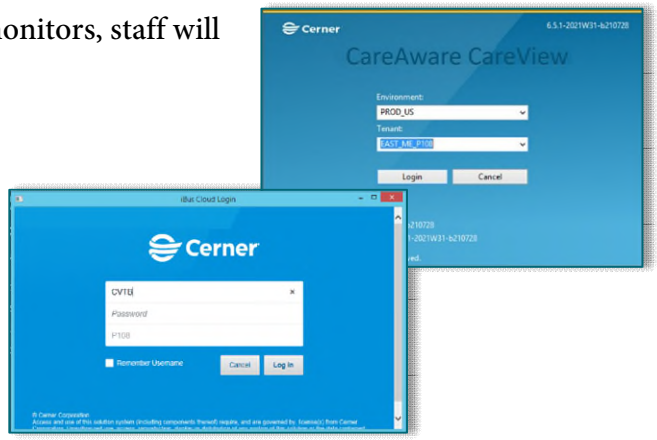
From the Office of Clinical Informatics

# CareView Dashboard Workflow Overview

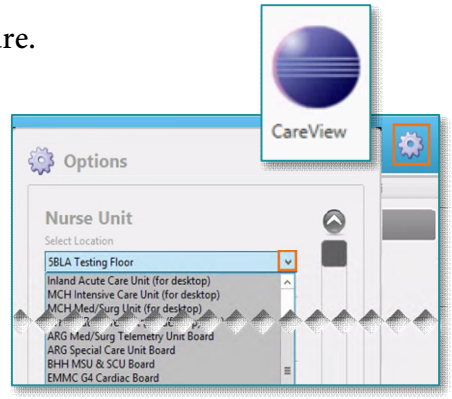
July 6, 2022

**The CareView Dashboard is an interactive visual management tool used during discharge progression huddles to identify barriers to discharge. Research shows the longer a patient is hospitalized, the more likely they are to develop a hospital-acquired condition. Identifying barriers and assigning responsibility for resolution supports the high-quality care provided at Northern Light member organizations and promotes timely discharge.**

## CareView Dashboard Access



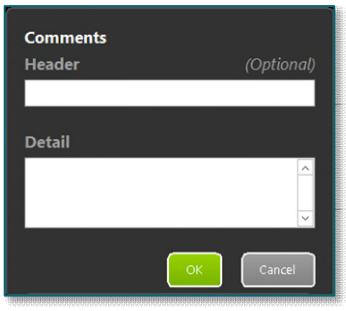

- To log into the **CareView Dashboard** on the nursing unit monitors, staff will utilize the keyboard to manually enter generic credentials.
  - CareAware iCommand Login:
    - **Enviroment**: PROD_US
    - **Tenant**: EAST_ME_P108
  - iBus Cloud Login:
    - **Username**: CVTB
    - **Password**: CVTB2019
    - Select **Remember Username**.
      - Users will only need to enter the password in the future.



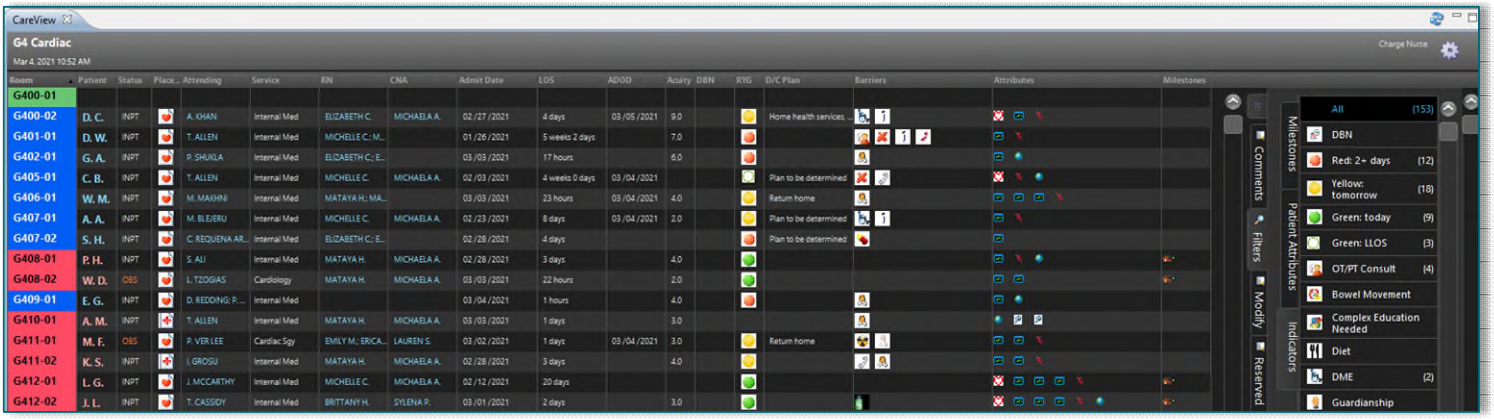

- To access the CareView Dashboard from a personal workstation, click the **CareView** icon from the Cerner Storefront, and enter your Cerner credentials.
  - Once the solution is open, users can select the gear icon to display different units for review.

## Dashboard Overview

- On the right-side of the display, various tabs are available.
  - **Comments**: Comments can be entered to share information with staff that is appropriate to unit activities.
  - **Filter**: Used to identify patients based on selected Milestones, Patient Attributes, or Indicators.
  - **Modify**: Allows for users to select a specific patient and modify applicable barriers.
  - **Reserved**: This tab provides information for unit-specific patient transfers and PreAdmit encounters.



## Columns

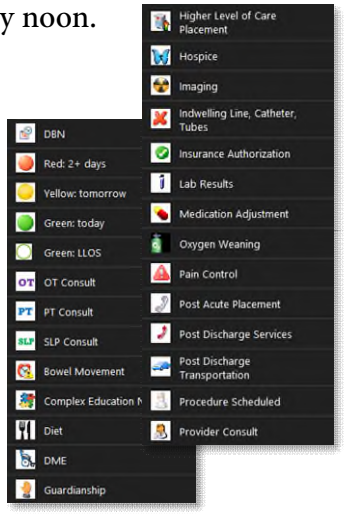



- **Room**: Color coding will pull in from Capacity Management.
- **Patient**: Only initials will display for HIPAA compliance.
- **Status, Placement, Attending,** and **Service**: The information pulls in from Registration documentation.

- **RN and CNA**: Names of assigned staff in Clairvia will display.
- **Admit Date and LOS**: Display based on Registration information.
- **ADOD**: Date will display documentation entered by Care Management or Staff Nurse.

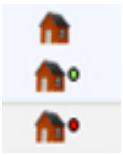
**NOTE:** **To view more information on ADOD documentation, view the flyer here.**

- **Acuity**: Aligns with what is displayed on CareCompass and in Clairvia and is based on documentation.
- **DBN**: Manual assignment to display an icon for patients expected to discharge by noon.
- **R/Y/G**: Indicates discharge readiness, Red - two days; Yellow - one day; Green - ready to discharge.
- **Barriers:** Manually assigned by using the touchscreen on the wall mounted monitors or using the mouse on a desktop device during huddles.
    - Click the **Modify** tab, select the **Patient**, and choose the applicable **Barriers**.



**Attributes**: Patient attributes align with Capacity Management icons.

- **Milestones:** Icons related to discharge progression populate from Capacity Management.
  - *Anticipated* – no dot
    - The discharge house milestone is applied in for patients who are anticipated to discharge.



  - *In progress* – green dot
    - When a discharge order has been placed by the provider, the discharge house will appear with a green dot.
  - *Completed – red dot*
    - A red dot will appear when the discharge is marked as completed in Capacity Management.

**NOTE: To view more information related to the Capacity Management Discharge Process, see this flyer.**