

From the Office of Clinical Informatics CareView Dashboard Workflow Overview

😂 Cerner

July 6, 2022

The CareView Dashboard is an interactive visual management tool used during discharge progression huddles to identify barriers to discharge. Research shows the longer a patient is hospitalized, the more likely they are to develop a hospital-acquired condition. Identifying barriers and assigning responsibility for resolution supports the high-quality care provided at Northern Light member organizations and promotes timely discharge.

CareView Dashboard Access

- To log into the CareView Dashboard on the nursing unit monitors, staff will utilize the keyboard to manually enter generic credentials.
 - CareAware iCommand Login:
 - **Enviroment**: PROD_US
 - **Tenant**: EAST_ME_P108
 - iBus Cloud Login:
 - Username: CVTB
 - Password: CVTB2019
 - Select Remember Username.
 - Users will only need to enter the password in the future.
- To access the CareView Dashboard from a personal workstation, click the CareView icon from the Cerner Storefront, and enter your Cerner credentials.
 - Once the solution is open, users can select the gear icon to display different units for review.

Dashboard Overview

> On the right-side of the display, various tabs are available.

- **Comments**: Comments can be entered to share information with staff that is appropriate to unit activities.
- **Filter**: Used to identify patients based on selected Milestones, Patient Attributes, or Indicators.
- **Modify**: Allows for users to select a specific patient and modify applicable barriers.
- **Reserved**: This tab provides information for unit-specific patient transfers and PreAdmit encounters.





<u>Columns</u>

CareView 8															2 - 0				
G4 Cardiac																Nurse 🎄			
Mar 4, 2021 105	2 AM	_	_								_	_							
Koom	Patient	Status	Flace_	Attending	Service	RN .	CNA	Admit Date	L05	ADOD	Aaity DBN	RYG	D/C Plan	Barriers	Attributes	Milestones			
G400-01																		-	
G400-02	D. C.				Internal Med				4 days				Home health services,	- 5. 1	🗱 📼 🦄		i	3	····· 2 2
G401-01	D. W.	INPT		T. ALLEN	Internal Med	MICHELLE C: M.		01/26/2021	5 weeks 2 days					🙇 🗶 1 🌙				est 🖉 DBN	
G402-01	G. A.				Internal Med												G	🖁 进 Red: 2+ days	(12)
G405-01	С. В.	INPT			Internal Med	MICHELLE C.			4 weeks 0 days			\bigcirc	Plan to be determined	× 2	× •		me	Yellow:	
G406-01	W. M.				Internal Med							0	Return home				rts.	tomorrow	(18)
G407-01	A. A.	INPT		M. BLEJERU	Internal Med	MICHELLE C.	MICHAELA A.	02/23/2021	8 days	03/04/2021		0	Plan to be determined	5. 1				🚆 🥘 Green: today	(9)
G407-02	S. H.				Internal Med				4 days				Plan to be determined	•			File	Green: LLOS	(3)
G408-01	P.H.	INPT			Internal Med	MATAYAH	MICHAELA A.	02/28/2021	3 days			0					ers		
G408-02	W. D.				Cardiology													G UI/PI COnsult	(4)
G409-01	E. G.	INPT		D. REDDING: P	Internal Med			03/04/2021	1 hours						🖻 🌢		No	Bowel Movemen	•
G410-01	A.M.		•												• 🖻 🖻		dify	E Complex Educati	on
G411-01	M.E.			P. VERLEE	Cardiac Sgy	EMILY M; ERICA.	LAUREN S.	03/02/2021	1 days	03/04/2021		0	Return home	😵 🔝					
G411-02	K. S.				Internal Med		MICHAELA A.					0		2 8			~	Diet Diet	
G412-01	L. G.	INPT		1 MCCARTHY	Internal Med	MICHELLE C.	MICHAELA A	02/12/2021	20 days								esen	DME	(2)
G412-02	J.L.	INPT		T. CASSIDY	Internal Med	BRITTANY H.	SYLENA P.	03/01/2021	2 days			0					ved	Guardianship	

- **<u>Room</u>**: Color coding will pull in from Capacity Management.
- > <u>**Patient</u>**: Only initials will display for HIPAA compliance.</u>
- > Status, Placement, Attending, and Service: The information pulls in from Registration documentation.



- > **<u>RN and CNA</u>**: Names of assigned staff in Clairvia will display.
- > Admit Date and LOS: Display based on Registration information.
- > <u>ADOD</u>: Date will display documentation entered by Care Management or Staff Nurse.

<u>NOTE</u>: To view more information on ADOD documentation, view the flyer <u>here</u>.

- > <u>Acuity</u>: Aligns with what is displayed on CareCompass and in Clairvia and is based on documentation.
- > <u>DBN</u>: Manual assignment to display an icon for patients expected to discharge by noon.
- <u>R/Y/G</u>: Indicates discharge readiness, <u>Red</u> two days; <u>Yellow</u> one day; <u>Green</u> - ready to discharge.
- Barriers: Manually assigned by using the touchscreen on the wall mounted monitors or using the mouse on a desktop device during huddles.
 - Click the **Modify** tab, select the **Patient**, and choose the applicable **Barriers**.





<u>Attributes</u>: Patient attributes align with Capacity Management icons.

- Milestones: Icons related to discharge progression populate from Capacity Management.
 - Anticipated no dot
 - The discharge house milestone is applied in for patients who are anticipated to discharge.
 - *In progress* green dot
 - When a discharge order has been placed by the provider, the discharge house will appear with a green dot.
 - Completed red dot
 - A red dot will appear when the discharge is marked as completed in Capacity Management.

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NOTE: To view more information related to the Capacity Management Discharge Process, see this flyer.

