

The UM (Utilization Management) Nurse completes the Risk Stratification Screening Tool on every admission to the hospital. The Risk Stratification Screening Tool is used to determine if a patient needs a Care Management or Social Work consult. Care Managers no longer see all patients.

Risk Stratification Screening Tool

The Risk Stratification Screening Tool is located in the Care Management folder in Adhoc.

- > All questions on the form should be answered.
 - If any of the responses are **Yes**, the UM Nurse will place an order for an **INP Care Management Consult** or **INP Social Work Consult** order, specifying from the dropdown in the order why the patient needs the consult.
 - If a patient has had three or more ED visits in the last six months, the appropriate consult order should be placed.

<u>NOTE</u>: Comorbidities and emergency department visits will cross to the LACE tool.

- What if the UM Nurse feels that the patient should have a Care Management or Social Work Consult and the patient doesn't meet the criteria?
 - The UM Nurse should use clinical judgement and order the appropriate consult order if other issues have been identified that are not on the screening form.
 - The UM nurse's concern is documented in a free-text box.

| UM-RN Clinical Judgement - Patient needs CM or | |
|---|--|
| SW assessment, e.g., Other issues not listed in | |
| screening tool - name concern | |
| | |

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.