

Manually adding events in Patient Pattern Management allows units to increase the care hours that are associated with a patient beyond the iView documentation. Care hours are calculated based upon the collective documentation entered during patient care over the previous 24 hours. The acuity value is a representation from a 1-12 scale of how ill the patient is in relation to a “healthy person” outside the hospital. The care hours associated to a patient are a representative estimate of the amount of care time that patient will require during the shift.

NOTE: Certain care actions are acceptable to log event time in Patient Pattern Management. The following list are examples of what is and isn't permitted to be documented. These events include but are not limited to:

Recommended	Not Recommended
<ul style="list-style-type: none"> - Code Blue / Code Gray - Rapid Response - Difficult wound care dressing (potential multi staff) - Dedicated line insertions <ul style="list-style-type: none"> o IV o A-line o Central lines - Chest tube insertion - Care team leaving unit with patient - Dedicated RN/CNA 1:1 patient care due to patient condition - Resource Nurse care when not in a RN role 	<ul style="list-style-type: none"> - Putting on/off PPE - Glucoscans - Patient turning - Call bell needs - Patient walks

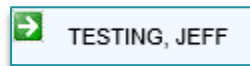
Creating a Patient Event

STEP 1: Select Patient Pattern Management from the Demand header.

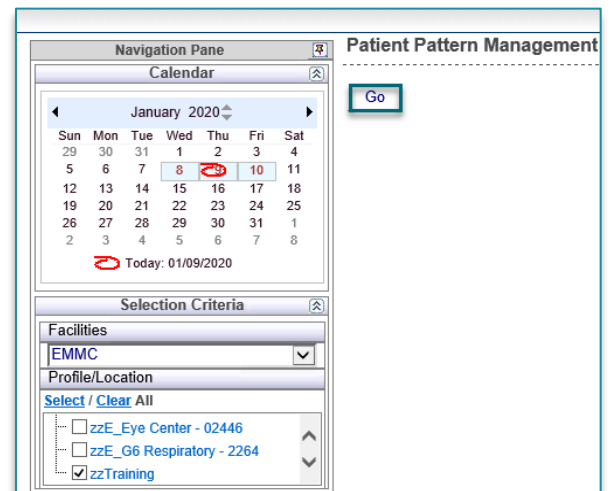
STEP 2: Enter details for date, facility and location in Navigation Pane and click Go. This information will be retained by the system for the next use.

Demand	Acuity	Assignment
		HL7 Census
		Target/Schedule
		Patient Pattern Management
		Pattern Library
		Patient Finder

STEP 3: Click the Arrow button beside the patient's name.

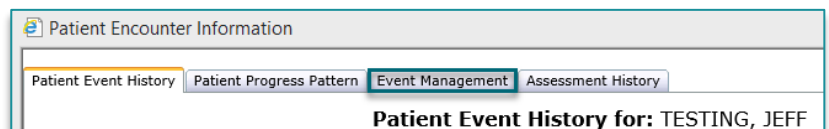


- This opens the Patient Encounter Information window. The Patient Event History tab is active by default.



The screenshot shows the 'Patient Pattern Management' window. On the left is the 'Navigation Pane' containing a 'Calendar' for January 2020 with the 8th and 10th highlighted. Below the calendar is the 'Selection Criteria' section with 'Facilities' set to 'EMMC'. Under 'Profile/Location', there are three options: 'zzE_Eye Center - 02446', 'zzE_G6 Respiratory - 2264', and 'zzTraining' (which is checked). On the right side of the window, there is a 'Go' button.

STEP 4: Click the Event Management tab to open it.

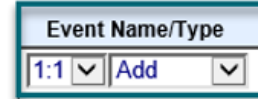


The screenshot shows the 'Patient Encounter Information' window. At the top, there are four tabs: 'Patient Event History', 'Patient Progress Pattern', 'Event Management', and 'Assessment History'. The 'Event Management' tab is currently selected. Below the tabs, it displays 'Patient Event History for: TESTING, JEFF'.

STEP 5: Click **Add** to create a new event row.



STEP 6: Select an Event Name/Type.



➤ **Event Names** are 1:1, 2:1, or 3:1

- This indicates the caregiver to patient ratio needed for the event. In the event more than 3 personnel are involved with the event, more events would need to be created.

➤ **Event Types**

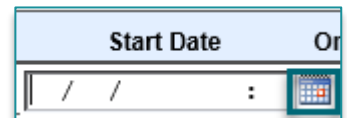
- **Add** - creates the workload for the event and *increases* the current staffing workload.
 - **Ex:** Clairvia Patient Assignment shows the Care Hours of 4.5 hours based on Patient Acuity. An Event occurs that required one hour of time. Selecting **Add** will increase in Care Hours to 5.5.
- **Replace** – overwrites the current staffing workload to reflect *only* the workload for the new event.
 - **Ex:** Clairvia Patient Assignment shows the Care Hours of 9.5 hours based on Patient Acuity. A patient event requires 5 hours of care team member's time, selecting **Replace** will reflect 5 hours instead of 9.5.

➤ **Global Skill**

- RN
- CNA/NT

➤ **Start Date**

- Click in the yellow field to display the calendar icon. Click to open and select the date.



➤ **Ongoing**

- Will default as checked. If this is a single event with specific start and end times, remove check and the Duration/End Date options will become interactive.

➤ **Duration**

- Enter amount of time needed to complete event. This will populate the End Date/Time.

➤ **End Date**

- Calculated based on Start Date/Time and Duration.

➤ **Location**

- This will default once the event is saved.

➤ **Note**

- Click on the sticky note to open the Event Note window. Enter details regarding the event and Save. This note does not save to the patient chart.

➤ **Delete**

- If the event was entered incorrectly, click the Trash icon to remove.

The screenshot displays a software interface for Patient Event Management. At the top, there is a table with columns: Event Name/Type, Global Skills, Start Date, Ongoing Duration (hrs), End Date, Location, and Note. The first row contains: 1:1, Add, RN, 01/09/2020 13:00, 0.50, 01/09/2020 13:30, and a trash icon. Below the table, an 'Event Note' window is open, containing a text area with the text 'assisted wound nurse with extensive dressing change'. At the bottom of the window are 'Save' and 'Close' buttons. Below the main interface are 'Add', 'Save', and 'Reset' buttons.

STEP 7: Click **Save**

Editing a Patient Event

STEP 1: Select **Patient Pattern Management** from the Demand header

STEP 2: Enter details for date, facility and location in **Navigation Pane** and click **Go**

STEP 3: Click the **Arrow** button beside the patient's name

STEP 4: Click the **Event Management** tab to open it

- Enter necessary changes in appropriate windows and **Save**.
- **NOTE:** some windows are linked and information will automatically update, such as Duration and End Date/Time.

Canceling a Patient Event

STEP 1: Select **Patient Pattern Management** from the Demand header

STEP 2: Enter details for date, facility and location in **Navigation Pane** and click **Go**

STEP 3: Click the **Arrow** button beside the patient's name

STEP 4: Click the **Event Management** tab to open it

STEP 5: Click **Trash** icon to Delete event

STEP 6: Save changes

NOTE: If an event is created on one unit, then the patient is transferred to another, the event will automatically complete. The receiving nurse should assess for the need to create the event again.

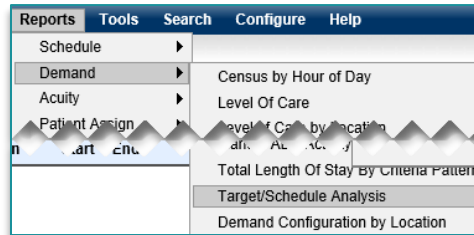
Viewing Details of a Patient Event

Target/Schedule Analysis

Report will display what time and how long the event occurred.

Demand→Target/Schedule

Will display a graph view of the care hours. Hovering over the dotted line will reveal a detail window offering information regarding patient event.



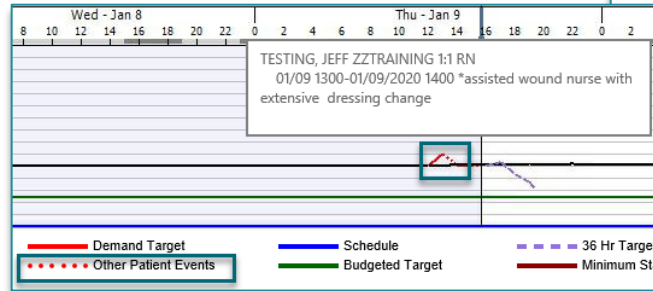
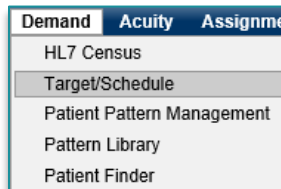
Target/Schedule Analysis

01/09/2020 to 01/09/2020

zzTraining

Date: Thu 01/09/2020 - Detail by skill

Skill: RN	00:00	04:00	08:00	12:00	16:00	20:00
Census	37.00	37.00	37.00	37.00	37.00	34.00
Events	0.00	0.00	0.00	1.00	0.50	0.00
Admit	0.00	0.00	0.00	0.00	0.00	0.00
TI	0.00	0.00	0.00	0.00	0.00	0.00
TO	0.00	0.00	0.00	0.00	0.00	0.00
Discharge	0.00	0.00	0.00	0.00	0.50	0.00
Other	0.00	0.00	0.00	1.00	0.00	0.00
Target	12.13	12.13	12.13	12.13	12.13	10.41
Scheduled	0.00	0.00	0.00	0.00	0.00	0.00
Util %	0.0	0.0	0.0	0.0	0.0	0.0



Patient Assign→Summary: Patient

An “E” will display in the Acuity Level column. Hovering over the entry will reveal minimal information about the event.

Patient Assign→Assign: Patients

The patient banner will also display the “E” and minimal details of the added event.

Patient	Acuity Level	H A
TESTING, JACK FIN: 258393461	6 (d)	0
TESTING, RXISEKE FIN: 232441436	1:1 RN 1300-1400	
TESTING, JEFF FIN: 262148877	E6 (d)	0

B583/01	pD	TESTING, JEFF FIN: 262148877	E...	7.50
---------	----	---------------------------------	------	------