

The Rauland Responder 5 Nurse Call Nursing Station Console offers a number of features designed to enhance communication among nursing staff and patients. This flyer provides a detailed overview of these features.

Nursing Station Console Overview

The Acute and ED Nursing Stations have one or more Nursing Station consoles. The Nursing Station consoles immediately display all calls and alerts from the nurses call system for those units.

Room/Call Type Display – Answering Calls

The **Room/Bed Number**, **Call Type**, and **Wait Time Duration** will display in the window of the console for each call/alert.

- Calls are prioritized, based on wait time and call type.
- Calls can be temporarily silenced by pressing the **SILENCE** button in the lower right corner on the console. Calls are silenced in 3-minute intervals. When activated, the silence feature will only apply to the active calls. New calls will have audible tones until silenced.
- When there are more than three calls waiting, use the **UP/DOWN** buttons, on the right, to scroll through the list.
- To answer the call at the top of list, simply pick up the handset.
- To answer a call other than the one at the top of the list, press the corresponding button on the right before picking up the headset.



Menu Options

There are a number of Menu options that allow the staff member at the Nursing Station console to manage calls, locate and page other staff members, and control system volume.

- **Using the Menu**
 - The menu is not a touch screen. Each option has a corresponding button which should be pushed in order to activate the function.
 - Only four Menu options will display at a time. Press RIGHT/LEFT buttons to scroll through additional options.



➤ **Menu Screen #1**

• **Need RN and Need NT**

- Answering a non-critical call from the Nursing Station Console will cancel the light outside the patient's room.
- If a call is answered from the Nursing Station Console that requires the attention of an RN or NT, this feature will set a "reminder" light outside the patient's room to notify the care team.
- **NEED RN**: Flashing top purple light.
- **NEED NT**: Flashing second green light.
- To use this function, simply press the corresponding button **before** hanging up the headset.
- When **NEED RN** or **NEED NT** is in use, the on-screen icon will be outlined in a **PINK** color. Outside of a call, the corresponding button can be pushed to see which rooms are currently waiting for the attention of an RN or NT.
- Using the **NEED RN** or **NEED NT** feature starts a 3-minute timer. Once expired, the call will reappear on the call list as "**RN Service**" or "**NT Service**" and will display the total **Call Wait Duration**.



• **Staff Assist**

- If a call is answered from the Nursing Station Console that requires emergency attention from the care team, this feature will escalate the call to critical alert status, initiating the emergency multicolor strobe light and audible tone.
- Once a call has been escalated to **STAFF ASSIST**, it must be canceled from the device used to initiate the original call. For example, if the **Bathroom Assistance** button was used, the **STAFF ASSIST** alert must be canceled from the bathroom.
- To use this function, press the corresponding button **before** hanging up the handset.

• **Staff Page**

- This feature can be used to place a page to all Nurse Call staff devices on that unit. For example, other Nursing Station Consoles, where applicable.
- To use this function, press the corresponding button and pick up the handset.

➤ **Menu Screen #2**

• **RN Staff and NT Staff**

- When an RN or NT is checked into any patient room on the unit, the corresponding on-screen icon will be outlined in a **PINK** color.
- The button under the **RN STAFF** or **NT STAFF** icon can be pushed to see which rooms staff members are checked into.



- To call into a room, press the button to the right on the display window and pick up the handset.

• **Night**

- When activated, **NIGHT** turns down the volume of alerts on the unit.
- When activated, the on-screen icon will be outlined in a **PINK** color.

• **Monitor**

- This feature allows the person at the Nursing Station Console to monitor a room.
- In order to preserve patient confidentiality, this function should not be used except in rare circumstances and with the approval of the nurse manager.

➤ **Menu Screen #3**

- **All Page** This feature can be used to place a page to all Nurse Call devices on the unit (including into patient rooms).

- This feature should be used very rarely.
- To use this function, press the corresponding button and pick up the handset.



- **Room V + and Room V -**

- These options control the volume of the Nurse Call speakers in the patient room.
- Use either option to adjust the volume to a comfortable level for the patient.

Placing Calls from the Nursing Station Console

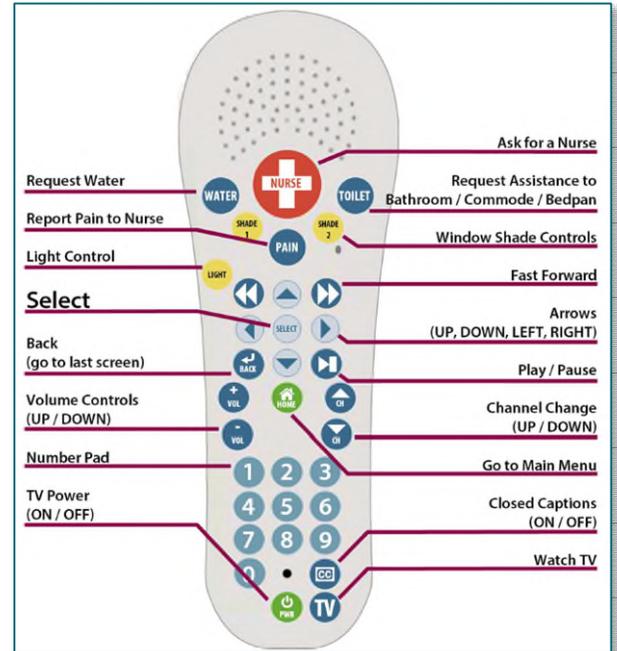
The Nursing Station Console can be used to place calls to other Nurse Call devices on the unit. To do so, dial the corresponding three-digit room number and pick up the handset.

Pillow Speaker

The Pillow Speaker provides a patient the ability to request assistance from nursing staff. The pillow speaker is also used as a TV remote.

Patient Station

- Attached to the wall, this provides a connection to the Pillow Speaker.
 - Acts as a speaker and microphone for the room.



- Staff can call a Code Blue/Staff assist and to cancel by pressing the buttons again.

Corridor Lights

- White light – Family in room
- Green Light – Nursing Tech in room
- Yellow Light – Provider in room
- Purple Light – RN in room

