

## From the Office of Clinical Informatics GetWell Management Console Utilization by Patient Report

January 16, 2023

The Utilization by Patient report provides unit managers or supervisors a quick, real-time view of the education progress of patients on the unit.

## **Utilization by Patient Report**

The following workflow begins on the **GetWell Management Console** homepage, accessed <u>here</u>.

- **<u>STEP 1</u>**: Select the **Reporting** tab on the top menu.
- <u>STEP 2</u>: Select the Utilization icon, then the Utilization by Patient icon.
- <u>STEP 3</u>: In the report prompts, enter your Facility and Unit, then select Search.
  - All patients currently admitted to the unit and facility selected display with real-time video and medicine education progress and any answered Patient Experience Perception (PxP) questions.
- **STEP 4:** To view more information regarding a specific patient's education or PxP responses, select any of the progress bars within the patient's row.



Executive D	lashboard My	Patients Repo	rting	Content	System					🕕 Heip For This P
Reporting > U	tilization By Patient									
	Select Facilit			Selec	t Unit		Select Room		Select B	
	Select Facilit			Selec	( Unit					eu
A11			A11			^	ALI		A11	^
AR Gould/T	амс		708S				6725 6726		01	
GNN			G70F				G725 G727			
INLND							6728			
MCH/07200		-				-	6729			
	MRN			Visit ID						
Include Discontinued Medications Include Cancelled Educations										
			_			_				
tient Le	ength of Stay	Length of Stay (Unit)	Facility	Unit Roo	m/Bed Mandato Educatio	ary an	Med(s) Accessed	Education	Accessed	PxP
6.0	0 18 H	3 D 14 H	NLH	7088 G724	-01 Incompl	lata	0 / 9 (0 %)	0/0(0%)		N/A

					1					
	6 D 18 H	3 D 14 H	NLH	7088	G724-01	Incomplete	0 / 9 (0 %)	0 / 0 (0%)	N/A	
1.00	4 D	3 D 18 H	NLH	708S	G723-01	Incomplete	0 / 25 (0 %)	21 25 (8 %)	N/A	
8.4	2 D 14 H Admitted to G7OF at 01/13/2023 16:10	23 H Admitted to 70BS at 01/15/2023 08:54	NLH	7085	G704-01	Incomplete	9 / 33 (27 <mark>%</mark> )	13 / 13 (100 %)	N/A	
							CALCIUM GLUCONATE INJ(VIAL) (Injection)	BreastFeeding: Getting Your Baby to Latch	Hospital Environment	
									Quiet At Night (N/A	
							01/14/2023 11:01 Viewed	01/15/2023 17:20 Ordered on 7OBS	Room Cleanliness (N/A)	
							CELESTONE SOLUSPAN (General)	01/15/2023 18:35 Started on 7OBS	(NIA)	
								01/15/2023 18:38 Completed on 7OBS	Patient Care	
							01/14/2023 11:04 Viewed	🖌 Car Seat Safety	Discharge Information (N/A)	
							JOCUSATE SODIUM (Oral)	01/15/2023 17:20 Ordered on 7OBS	Medication Teachin (N/A)	
							01/15/2023 09:29 Viewed	01/15/2023 18:17 Started on 7OBS	Pain Management (N/A)	
								01/15/2023 18:21 Completed on ZOBS	(1919)	

## **Report Definitions**

- Mandatory Education: NLH does not utilize mandatory education, so this progress bar will always display as incomplete.
- Med(s) Accessed: Displays patient's progress of viewing medications prescribed to the patient during their stay.
- Education Accessed: Displays the patient's progress of all assigned health and safety videos during the patient's stay.
- > **PxP:** Displays the average score of the patient's PxP responses.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.