

## This Quick Reference Guide (QRG) reviews processing a med request in PPM

## Common Buttons & Icons

• 0 minutes ago Refresh icon

## **Process Medication Requests**

- > From PPM:
- <u>NOTE</u>: It is best practice to use the Refresh icon prior to processing requests to make sure you have the most updated informatioN
- **<u>STEP 1</u>**: Search for the appropriate patient using the Search field.
- **<u>STEP 2</u>**: Scroll down to the Medication Request section.
- **<u>STEP 3</u>**: Click the order you want to verify. The Medication Request Summary window displays.

## NOTE:

- You can verify all the medication requests at once using the View button.
- You can review the medication history using the History hyperlink.
- **<u>STEP 4</u>**: Click the Accept drop-down arrow and make the appropriate selection.
- **<u>STEP 5</u>**: Click the Add Comment icon.
- **<u>STEP 6</u>**: Enter a comment, noting when the medication will arrive; then, click Apply.
- **STEP 7**: Once all medications have been addressed, click Done. The patient's profile tab displays the updated action for the medication(s).
- **<u>STEP 8</u>**: Click Apply. The Label Request window displays.
- **<u>STEP 9</u>**: Make the appropriate selections; then, click OK.
- STEP 10: Click Submit.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.