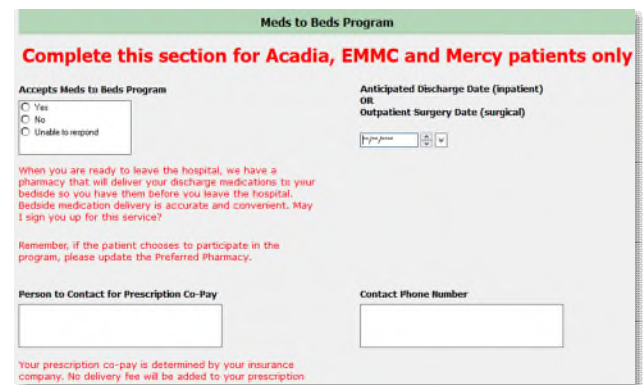


**Bedside Medication Delivery Program, commonly referred to as Meds to Beds, is a service where a NLH Retail Pharmacy receives a prescription and delivers the medication to the patient’s bedside at the time of discharge. The program is expected to help decrease readmission rates where medication non-compliance is a major factor and add convenience for the patient, by eliminating the need to stop at a pharmacy to pick-up prescriptions.**

### Meds to Bed Workflow

#### ➤ **Inviting the Patient to Participate in Meds to Beds Program**

- Providers/LIPs will access the Meds to Beds Program section from within the **BH IDTP PowerForm** accessed from the **Forms** component in the **Inpatient Workflow MPage**.
  - Scripting has been added to assist the provider/LIP when inviting the patient to participate.

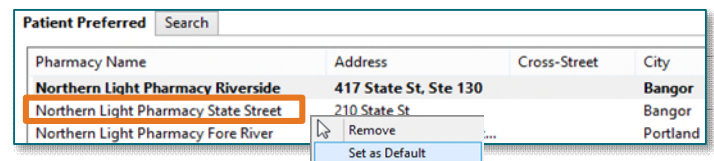


**NOTE:** The patient should be invited when it is deemed appropriate by the provider.

- Document the **Anticipated Date of Discharge** or update as needed if it has auto-populated from previous documentation.
- Selecting **Yes** within **Accepts Meds to Beds Program** will fire a task to the NLH Retail Pharmacy State Street, notifying them the patient wishes to participate in Meds to Beds.

#### ➤ **Update Patient’s Preferred Pharmacy**

- The patient’s Preferred Pharmacy should be updated to **Northern Light Pharmacy State Street** and made as the default pharmacy.
- Right-click the pharmacy name to set it as the default pharmacy.



Pharmacy Name	Address	Cross-Street	City
Northern Light Pharmacy Riverside	417 State St, Ste 130		Bangor
Northern Light Pharmacy State Street	210 State St		Bangor
Northern Light Pharmacy Fore River			Portland

**NOTE:** The patient’s primary pharmacy does not need to be removed.

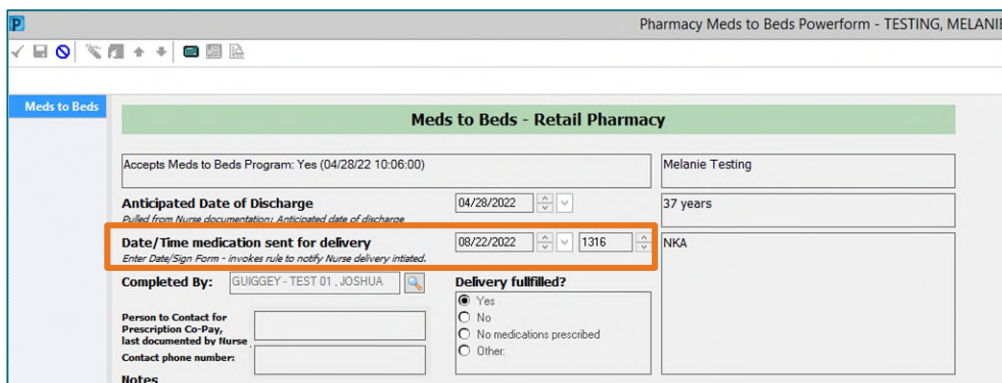
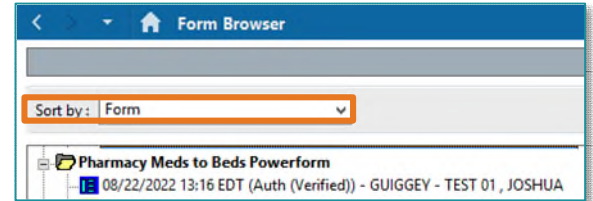
#### ➤ **Discharge Process**

- Medication Reconciliation is completed by both Behavioral Health and Medical providers.
- Verify the pharmacy has been updated to Northern Light Pharmacy State Street.
- Place prescription orders.

- Northern Light Pharmacy State Street will process the prescriptions and deliver to Acadia Hospital's back delivery door near the Acadia Hospital Pharmacy.
- Acadia Hospital Pharmacist or Pharmacy Tech will accept the prescriptions from the NL Pharmacy State Street Delivery Service and store them until patient discharge after verifying that all prescribed prescriptions have been received.
- Placement of the **Discharge order** by the Provider will fire another task to the Acadia Hospital Pharmacy MPTL (Multipatient Task List), indicating the patient is ready to be discharged so they can bring the patient prescriptions to the nursing unit.
  - On the weekend, the Acadia Hospital Pharmacy will contact the **House Manager** to deliver medications to the nursing unit.

## How to View the Retail Pharmacy Status

- The **Pharmacy Meds to Beds Program PowerForm** is used by the Retail NL Pharmacy State Street to document when the medications leave the Pharmacy for delivery.
- **Pharmacy Meds to Beds Program PowerForm** can be accessed from **Form Browser**.
  - Click **Sort by:** and select **Form** from the drop down.
  - Double-click the form to open it in View only.

A screenshot of the 'Pharmacy Meds to Beds Powerform - TESTING, MELANIE' interface. The form is titled 'Meds to Beds - Retail Pharmacy'. It contains several fields: 'Accepts Meds to Beds Program: Yes (04/28/22 10:06:00)', 'Anticipated Date of Discharge' (04/28/2022), 'Date/Time medication sent for delivery' (08/22/2022 1316), 'Completed By: GUIGGEY - TEST 01, JOSHUA', and 'Delivery fulfilled?' (Yes selected). There are also fields for 'Person to Contact for Prescription Co-Pay last documented by Nurse' and 'Contact phone number'. The user's name 'Melanie Testing' and age '37 years' are also visible.

## Frequently Asked Questions

1. What happens if the patient decides to leave immediately and there isn't time for the prescriptions to be delivered?
  - a. **Call Acadia Hospital Pharmacy** to see if medications have arrived from NL Pharmacy State Street. Have medications delivered to the nursing unit.

- b. **If medications have not been prescribed yet**, change the preferred Pharmacy to the patient's choice prior to entering prescription orders.
  - c. **If the prescriptions have already been prescribed** to NL Pharmacy State Street and have not arrived at Acadia Hospital, **call the retail pharmacy** to notify and update the preferred pharmacy to the patient's choice of pharmacies.
2. Can the medications be delivered by Northern Light Pharmacy State Street if the patient is discharging on the weekend?
- a. **Yes**, if Northern Light Pharmacy State Street has received the prescriptions by **2 p.m.** any day of the week and there aren't any barriers to filling the prescriptions, such as clarification or Prior Authorization. The last delivery of the day will occur by 4 p.m.