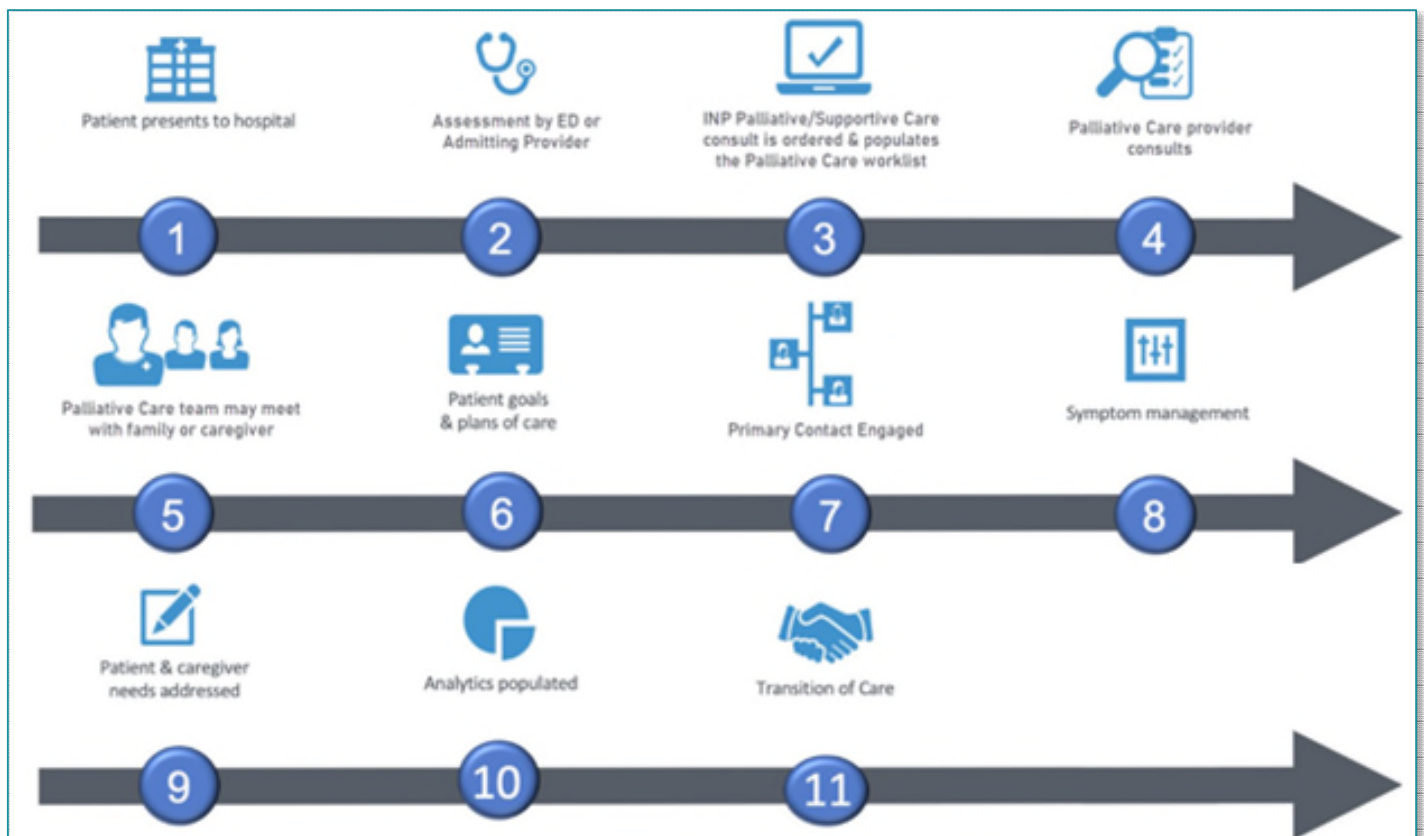


The Inpatient Palliative Care Workflow provides patient care teams with better coordination of care and communication. It also provides Palliative Care providers the ability to view trending scores from specific assessments, implement goals and plan of care, optimize symptom management, and perform timely completion of Advance Care Planning and other treatment plans.

Palliative Care Workflow

The Inpatient Palliative Care Workflow starts with entering the INP Palliative/Supportive Care Consult order, the patient will populate a Palliative Care worklist allowing Palliative Care providers to efficiently triage patients and quickly review important information related to their care. Palliative Care providers can navigate the patient chart using the Palliative Care Workflow MPage which provides quick access to commonly used PowerForms and note types such as ECOG, PPS, Palliative Care Consult, and Progress notes. Two alerts will fire to Inpatient Palliative Care Team’s Message Center Pool to make them aware that a patient is admitted that meets high utilization criteria and has been consulted by palliative care or has had a previous palliative care consult within the last 6 months.



NOTE: The INP Palliative/Supportive Care Consult order is available for BHH, CA Dean, Inland, MCH, and SVH who do not have Inpatient Palliative Care Programs. These consults will be facilitated by designated Palliative Care Providers using the TelePalliative Care Consult process outlined below or referred to the Ambulatory Palliative Care Clinic.

TelePalliative Care Consult Workflow

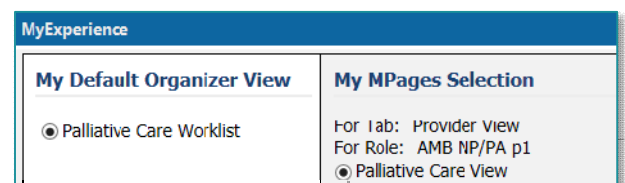
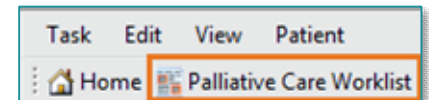
Designated Palliative Care Providers will provide TelePalliative Care Consult services to Blue Hill, CA Dean, Inland, Maine Coast, and Sebecook Valley Hospitals. Click [here](#) for more information regarding the TelePalliative Care Consult workflow.

Palliative Care Worklist

The Palliative Care Worklist is an efficient process for identifying patients with a Palliative Care Consult. By using the Palliative Care Worklist, the Provider can visualize an entire population of patients who have an **INP Palliative/Supportive Care Consult** order. The Palliative Care Worklist also helps providers stratify their patients based on Advance Care Planning, Goals of Care, and other clinical data, which allows them to see all relevant patient information in one view. Pertinent clinical information and their associated statuses are displayed so the provider can quickly visualize what has been completed, and more importantly, which items still require attention. Click [here](#) for more information regarding the Palliative Care Worklist.

➤ Accessing the Palliative Care Worklist

- **Palliative Care Physicians** can access the Palliative Care Worklist from the navigator toolbar.
- **Advanced Practitioners** can select the Palliative Care Worklist from the navigator tool bar, or they can use **MyExperience** to make the Palliative Care Worklist and Palliative Care MPage their default views.

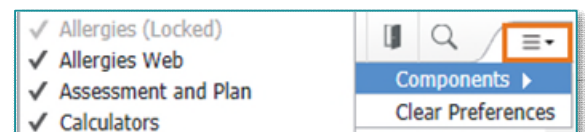


Palliative Care MPage

The Palliative Care MPage can be used by Palliative Care Providers and is designed to efficiently navigate the patient's chart and to quickly access commonly used Palliative Care PowerForms and notes for documentation and review.

➤ MPage Components

- Use drag/drop to arrange components in the navigator pane to make workflow more efficient.
- Click the hamburger icon in the upper right to deselect unnecessary Components.



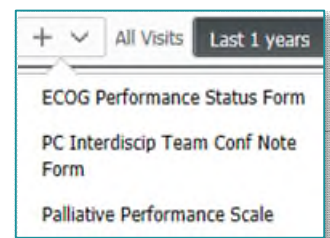
➤ **Scales & Assessments Component**

- The **ECOG Performance Status** and **Palliative Performance Scale** results display.
- Click the down arrow to quickly access and complete commonly used Palliative Care PowerForms:
 - ECOG Performance Status Form
 - PC Interdiscip Team Conf Note Form (Current Goals of Care only).
 - Palliative Performance Scale

Scales and Assessments	
	Today 09:22
Palliative Performance S...	40%
ECOG Performance Status	3 - Capable of only limited

➤ **Dynamic Documentation**

- **Palliative Consult Note**
 - Smart templates pull in last documented PPS, ECOG, ESAS, ADL Index and Score, PC Interdiscip Team Conf Note (Current Goals of Care).
- **Progress Note**
 - Used for subsequent visits.



Palliative Message Center Alert Pools

There are two automated alerts that will be sent to the Palliative Care team Message Center Pools to notify them that the patient has been admitted to and has met specific criteria regarding previous palliative care consults or readmission. Click [here](#) for more information regarding how to Opt In/Out of a Message Center Pool.

➤ **NL Palliative Care Inpatient Alert Pools**

- Each Member Organization with an established inpatient Palliative Care program has an NL Palliative Care Inpatient Alert Pool.
- Pools should be monitored by Palliative Care Providers and support staff to identify patients who have been seen in the Emergency Department or admitted to inpatient.
- NL Palliative Care Inpatient Alert Pools include:
 - NL Palliative Care Inpatient Alert Bangor
 - NL Palliative Care Inpatient Alert Portland
 - NL Palliative Care Inpatient Alert Presque Isle

➤ **Readmission Alert**

- Alert fires to the Palliative Care Inpatient Alert pool upon ED or Hospital admission when a patient meets the following criteria:
 - Serious Illness
 - High Utilization
 - Previous Palliative Care Consult

➤ **Previous Palliative Care Consult Alert**

- Alert fires to the Palliative Care Inpatient Alert Pool upon ED or Hospital admission when a patient meets the following criteria:
 - Previous Palliative Care Consult within past 6 months

NOTE: Each member organization with an established Inpatient Palliative Care program will monitor/manage their own pools. A designated Palliative Care Team will additionally receive alerts and INP Palliative/Supportive Care Consult notifications from member organizations without established inpatient Palliative Care programs that include Blue Hill, CA Dean, Inland, Maine Coast Hospitals and Sebecook Valley Hospitals.