

Coding Queries (Acute)

Instructions for Providers

10.30.2018 | Rachel Boulier, Revenue Cycle- HIM

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Responding to a Coding Query

When a coder discovers they need more information, from a provider, in order to complete coding, they will create a coding query in Cerner.

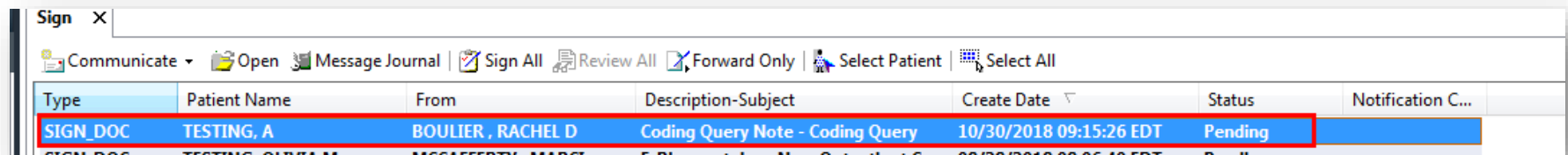
The Coding Query will appear in the provider's Message Center under Documents to Sign.

The screenshot shows the Cerner Message Center interface. On the left, the 'Inbox Summary' panel is visible, showing 'Inbox Items (113)' and a sub-section 'Documents (45/52)' which includes 'Sign (27/30)'. The main area displays a 'Sign' tab with a table of documents. The first row is highlighted in red.

Type	Patient Name	From	Description-Subject	Create Date	Status
SIGN_DOC	TESTING, A	BOULIER, RACHEL D	Coding Query Note - Coding Query	10/30/2018 09:15:26 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Rheumatology New Outpatient Co...	08/28/2018 08:06:40 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Rheumatology Procedure Note - E...	08/28/2018 08:06:04 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Rheumatology Inpatient Consult - E...	08/28/2018 08:05:14 EDT	Opened
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Rheumatology Progress Note - E...	08/28/2018 08:04:39 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Peds Card Arrhythmia Event Monit...	08/28/2018 08:04:07 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Peds Card Pediatric Echocardiogra...	08/28/2018 08:00:04 EDT	Pending
SIGN_DOC	TESTING, OLIVIA M	MCCAFFERTY, MARCI	E_Peds Card Holter - EM_PEDCARDH...	08/28/2018 07:58:36 EDT	Pending

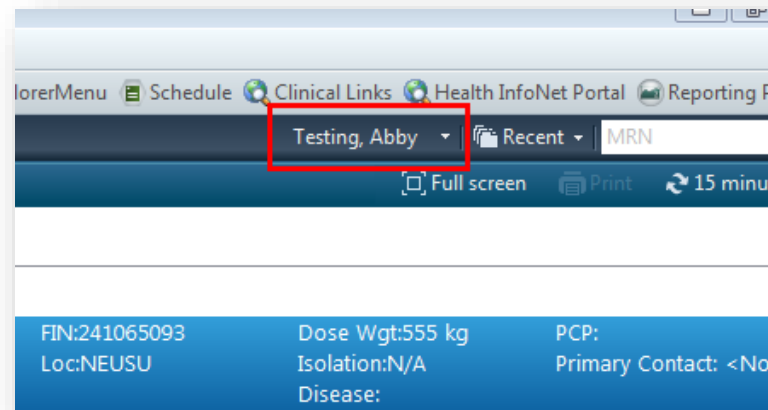
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- Double-click anywhere on the query information.



Type	Patient Name	From	Description-Subject	Create Date	Status	Notification C...
SIGN_DOC	TESTING, A	BOULIER, RACHEL D	Coding Query Note - Coding Query	10/30/2018 09:15:26 EDT	Pending	

- Review query from the coder.
- Open the patient's chart by clicking on the patient name in the dark banner bar at the top of the screen.



Responding to a Coding Query

- Add addendum in patient's chart or create document with additional information being requested.
- Go back to Message Center. Click the Modify button and add a response stating the actions you took. (i.e. "Added additional diagnosis to the discharge summary" or "Reviewed chart and nothing further to add").
- Click Sign.

The screenshot shows a web-based interface for responding to a coding query. At the top, there is a browser tab labeled "Sign" and a window title "SIGN_DOC: TESTING, A". Below the title bar is a toolbar with various icons, including a red box around a document icon. The main content area has a blue header with the patient's name "TESTING, A" and "Allergies: amoxicillin". To the right of the header, patient information is displayed: "myEMHSHealth:Never ... Age:70 years", "DOB:05/27/1948", "MRN", "Gender:Female", and "Ambulatory, [10/18/2019 8:30]". Below the header is a text area with a red border containing the text "Added addendum to the discharge summary". At the bottom right of the form, there are two buttons: "Sign" and "Save", both with red borders.

This completes the coding query process.