

This flyer outlines the TelePalliative Care Consult workflow for Palliative Care Providers to provide inpatient consults at AR Gould, CA Dean, Mayo, MaineCoast, Blue Hill, SVH, and Inland.

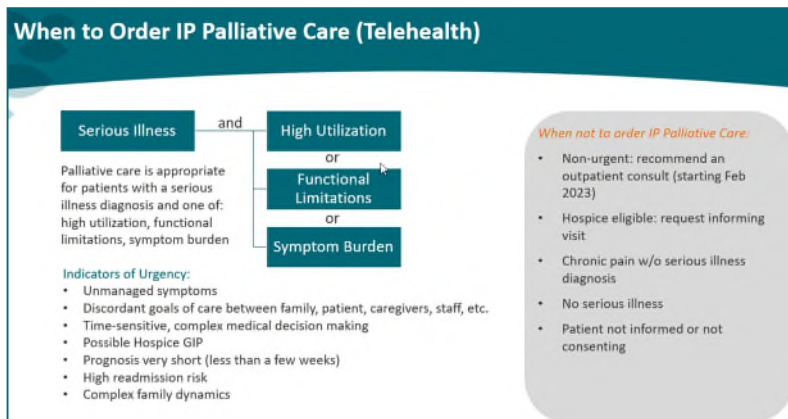
NOTE: Obtain Telehealth consent prior to patient discussion. The /telehealth* autotext may be used within the clinical note.

Palliative Care Provider

- STEP 1:** Provider identifies Palliative Care Consult is needed.
- STEP 2:** Provider at location calls Transfer Center.
- STEP 3:** Transfer Center connects Provider with Palliative Care Provider.
- STEP 4:** Transfer Center contacts AR Gould Specialty Clinic.
- STEP 5:** AR Gould Specialty Clinic will add patient to schedule and create FIN.

NOTE: ALL locations except AR Gould will need a telehealth encounter created.

- STEP 6:** Staff at the site gets device ready.
- STEP 7:** Provider uses Quick Connect workflow to get into device. [Quick Connect Workflow](#)
- NOTE:** Communication to the connecting site may be required to ensure the correct cart is called.
- STEP 8:** Consult is completed with patient.
- STEP 9:** Palliative Care Provider signs note.



For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:
 207-973-7728 or 1-888-827-7728.