

**This flyer outlines the TelePalliative Care Consult workflow for Palliative Care Providers to provide inpatient consults at AR Gould, CA Dean, Mayo and Inland.**

**NOTE:** Obtain Telehealth consent prior to patient discussion. The /telehealth\* autotext may be used within the clinical note.

**Palliative Care Provider**

- STEP 1:** Provider identifies Palliative Care Consult is needed.
- STEP 2:** Provider at location calls Transfer Center.
- STEP 3:** Transfer Center connects Provider with Palliative Care Provider.
- STEP 4:** Transfer Center contacts AR Gould Specialty Clinic
- STEP 4:** AR Gould Specialty Clinic will add patient to schedule and create FIN.

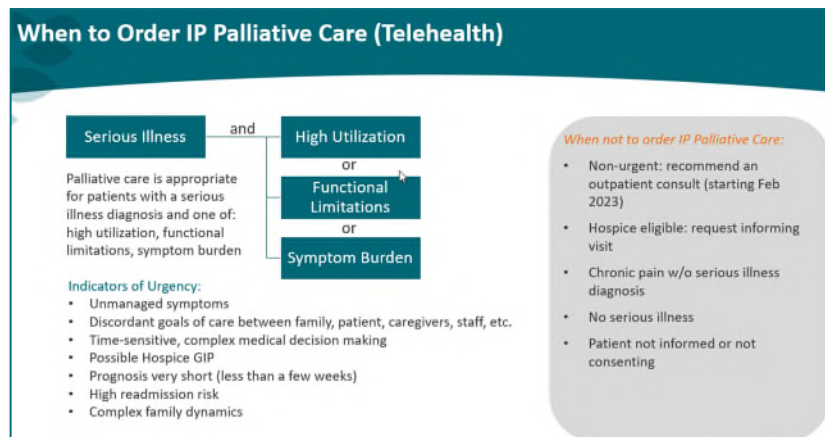
**NOTE:** ALL locations except AR Gould will need a telehealth encounter created.

- STEP 5:** Staff at the site gets device ready.
- STEP 6:** Provider uses Quick Connect workflow to get into device.

[Quick Connect Workflow](#)

**NOTE:** Communication to the connecting site may be required to ensure the correct cart is called.

- STEP 7:** Consult is completed with patient.
- STEP 8:** Palliative Care Provider signs note.



**For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:  
 207-973-7728 or 1-888-827-7728.**