

E-Consult implementation is an asynchronous transfer of health information from a referring provider to a specialist or specialist to specialist via a secure environment within a shared EHR. The E-Consult will improve the delivery of care to our patients and increase access to subspecialists within our system.

## E-Consult

Providers can send a referral order for an E-Consult along with their office visit note to the specialty office to request further recommendations on their patient's care. This is a provider to provider consultation to recommend the next steps in patient's care.

## Referring Provider or Specialist

**STEP 1:** Select appropriate E-Consult referral order.

**STEP 2:** Obtain verbal consent from the patient and add the E-Consult auto text **/econsult\*** within the **Assessment and Plan** of the office visit note.

- The auto text will document the verbal consent was given and guide the provider on the necessary documentation for the specialist.

**NOTE:** Front Office staff will process the order from the Referral Management tool and attach the Office Note for the receiving specialty provider's review.



## Receiving Provider at Specialty Office

**STEP 1:** Specialist reviews patient history and determines the E-Consult is appropriate.

**STEP 2:** Specialist completes the E-Consult by documenting the Assessment and Plan within the specialty office visit note.

**STEP 3:** Bill for the E-Consult by choosing the **E-Consult Written Report (5 min) 99451** and include the auto text **/time\_econsult** in your documentation.



**STEP 4:** Send completed consultation to the referring provider via the message center.

**NOTE:** The auto text **/econsult\_referral\_convert** is available to request PCPs to convert in-person referrals to e-consults referrals.