

# From the Office of Clinical Informatics Apple Device Installing Cerner Mobile Apps May 20, 2024

To install Cerner Mobile Apps on a personal Apple device, follow the instructions outlined.

### **Installing the Company Portal App**

The Company Portal App must be installed on the device before downloading the Cerner Mobile Apps.

**STEP 1**: Go to the **App Store** on the Apple device.

**STEP 2**: Search for **Intune Company Portal**.

**STEP 3**: Select **Install**, then click **Open**.



## **Enrolling the Device**

**STEP 1:** Select **Sign In** on the Company Portal home screen.

**STEP 2:** Login with **NLH email address** and **password**.

STEP 3: Review the screen prompts and select the following options in the prompts: Begin  $\rightarrow$  Continue  $\rightarrow$  Continue  $\rightarrow$  Enroll.

<u>STEP 4</u>: Select Install  $\rightarrow$  Install  $\rightarrow$  Install  $\rightarrow$  Trust  $\rightarrow$  Done  $\rightarrow$  Open  $\rightarrow$  Continue  $\rightarrow$  Done.

# **Installing Cerner Mobile Apps**

- ➤ Open the **App Store** and search **Cerner**. Install the following apps:
  - PowerChart Touch (PC Touch)



Cerner Message Center

Cerner Camera Capture

# **Requesting Device Access**

**STEP 1**: Click the following link to open Cerner Central.

**STEP 2**: Select the **Device Access** option.

**STEP 3:** Enter your NLH email address.

Select Confirm, then Continue.

**STEP 4**: Login with Cerner PowerChart username and password.

Select Request an access code to authorize your device.

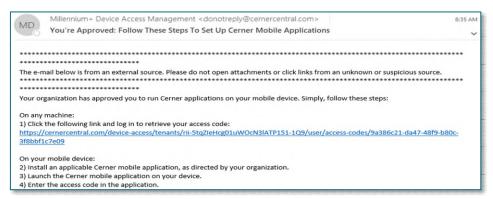
Answer the question(s) then click Submit Request.





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<u>STEP 6</u>: Check work email for a message from <u>donotreply@cernercentral.com</u> and follow the instructions outlined in the email.



NOTE: Access code requests entered before 4:00 PM will be approved the same day.

# **Logging into Cerner Mobile Apps**

**STEP 1:** Login to all Cerner Apps using Cerner PowerChart username and password.

**STEP 2**: Users will be prompted for their temporary access code.



<u>IMPORTANT</u>: The access code must be used within seven days of receipt; otherwise, the access code will expire and a request for a new code will need to be placed.