

E-Consult implementation is an asynchronous transfer of health information from a referring provider to a specialist via a secure environment. The Dermatology E-Consult will improve the delivery of care to our patients within our system.

E-Consult

Providers can place a referral order for a **Dermatology E-Consult** to **Mass. General Hospital** and request further recommendations on their patient's care. Referral staff will upload the office visit note and clinical images to the Mass. General portal.

Referring Provider

STEP 1: Obtain verbal consent from the patient to have an E-Consult and add the **/econsult*** auto text within the **Assessment and Plan** of the office visit note.

- The auto text documents that verbal consent was given by the patient and guides the provider on the necessary documentation for the specialist.

STEP 2: Complete **all** fields within the auto text.

STEP 3: Click **/econsult_mgh_derm** to begin activating the Dermatology specific questions near the bottom of the auto text.

For MGH Adult/Peds Dermatology E-Consult activate the following auto text:
 /econsult_mgh_derm

STEP 4: Double-click the blue **/econsult_mgh_derm** box that appears. Then complete the **Reason for E-Consult** and **Specific Care Question** by using the drop-down menus.

For MGH Ad: /econsult_mgh_derm Consult activate the following auto text:
 /econsult_mgh_derm

Follow Up E-Consult: _ ▾	Reason for E-Consult: _ ▾	Specific Care Question: _ ▾
<input type="button" value="Yes"/> <input type="button" value="No"/>	<input type="button" value="Acne/Rosacea"/> <input type="button" value="New, acute rash"/> <input type="button" value="Chronic rash (or flare)"/> <input type="button" value="Suspicious Lesion"/> <input type="button" value="Other"/>	<input type="button" value="Diagnosis"/> <input type="button" value="Treatment"/> <input type="button" value="Other"/>

NOTE: **Follow Up E-Consult:**

- Click **No** if initial consult.
- Click **Yes** if a follow-up after the initial **Mass. General Hospital** e-consult.

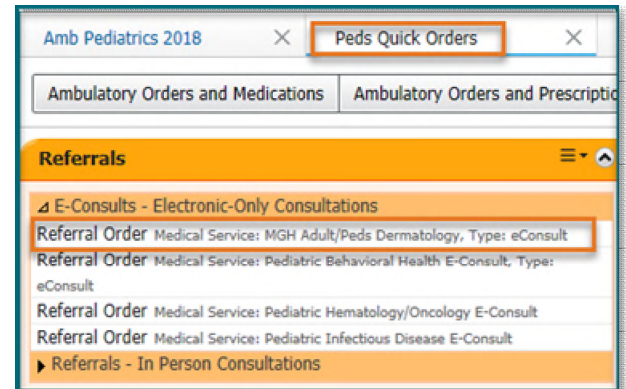
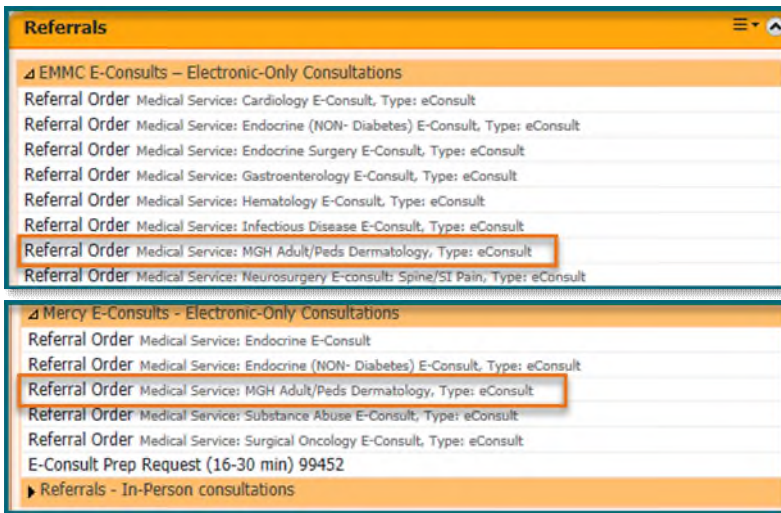
STEP 5: Include high quality images using the **Camera Capture** application of the specific area that is being sent for Dermatology E-Consult.

From the Office of Clinical Informatics
Mass. General Dermatology E-Consult – Provider Workflow
December 19, 2022
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- Click [here](#) to review the **Camera Capture Guidelines**.
- Click [here](#) to review the **Camera Capture Using Clinical Photos – Providers flyer**.

IMPORTANT NOTE: A Follow-Up E-Consult requires that new pictures be taken and the Follow Up E-Consult drop-down be answered Yes.

STEP 6: Select and complete the **MGH Adult/Peds Dermatology, Type: eConsult** referral order.



STEP 7: Go to **Results FYI** in **Message Center** to review the completed Dermatology E-Consult note.

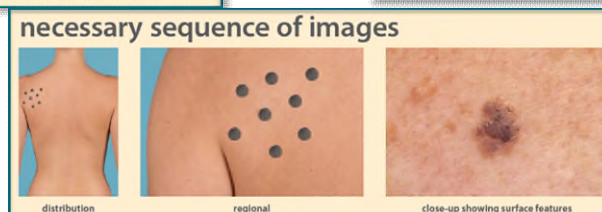
NOTE: The following are best practice examples from the Photography Guide for Teledermatology.

photo tips

- Check images for focus, coverage and exposure.
- Hold camera steady with both hands.
- Center anatomy in frame. Include only clinical information.
- Use Macro mode for close-up photos.
- Keep camera level with anatomy; do not angle up or down.
- Keep the camera zoom consistent.
- Use the flash, but not closer than 12 inches for macro images.
- Shoot against a featureless backdrop, such as a wall or door.
- Compression/Image Quality setting: JPEG Basic or Normal

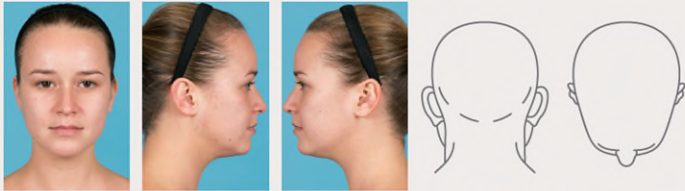
complementary views

If involved	→ include	look / ask include
Hands	Feet	Elbows/Knees
Feet	Hands	Groin
Elbows	Knees	Scalp
Knees	Elbows	Scalp
Scalp	Face	Knees, Elbows
Popliteal fossa	Antecubital fossa	Neck, Face, Hands
Antecubital fossa	Popliteal fossa	Neck, Face, Hands
Nail (any)	All nails	Oral Mucosa
Groin	Buttocks	Hands & Feet
Face (Eyebrows)		Scalp
Oral Mucosa		Genitals



head & body

head, face, scalp



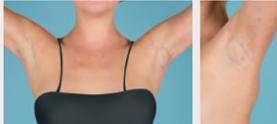
Preparation: Remove jewelry and makeup. Restrain hair. Positioning: Seated. Tuck chin slightly. Minimize rotation and tilting. Neutral expression.

knees, elbows



Preparation: Remove applicable clothing. Positioning: Standing.

axilla



Preparation: Remove jewelry and deodorant, if visible. Restrain hair. Positioning: Standing, arms raised.

genitals, buttocks



Preparation: Remove clothing. Positioning: Lithotomy pose for female.

trunk



Preparation: Remove clothing from upper body. Remove jewelry. Restrain hair. Positioning: Standing, back straight. Minimize rotation and leaning.

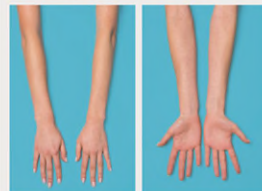
upper extremities

upper arms



Preparation: Remove applicable clothing and jewelry. Restrain hair. Positioning: Standing, arms at side, palms facing front.

lower arms



Preparation: Remove applicable clothing and jewelry. Positioning: Seated, rest arms on table.

hands, fingernails



Preparation: Remove jewelry. Roll up sleeves. Positioning: Seated, rest hands on table.

lower extremities

legs: anterior and posterior



Preparation: Remove shoes, socks and applicable clothing. Positioning: Standing, feet slightly apart.

legs: lateral and medial



Preparation: Remove shoes, socks and applicable clothing. Positioning: Bend knee of leg furthest from camera and move foot forward.

feet, toenails



Preparation: Remove shoes, socks and applicable clothing. Brush debris from bottom of feet. Positioning: Keep feet close together. Have patient kneel for soles of feet.