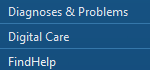
WellDoc is a digital health solution which supports multiple chronic conditions and comorbidities. The WellDoc application delivers personalized care to the patient population while providing health reports to clinical staff for review.

# Ordering WellDoc



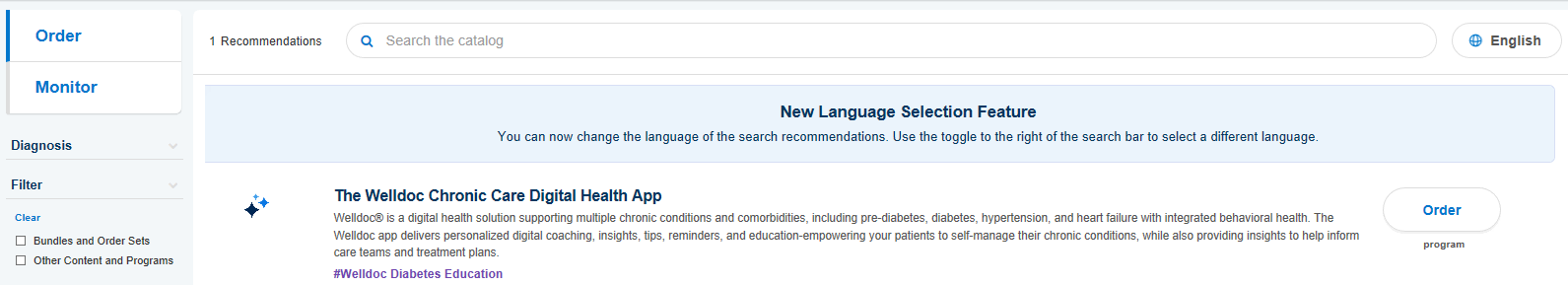
**STEP 1:** Within Cerner navigate to the **Table of Contents** on the left side of the screen and click **Digital Care.**

**STEP 2:** Once in the **Digital Care** platform, select the **Order** component on the left.

**STEP 3**:Choose the applicable language.

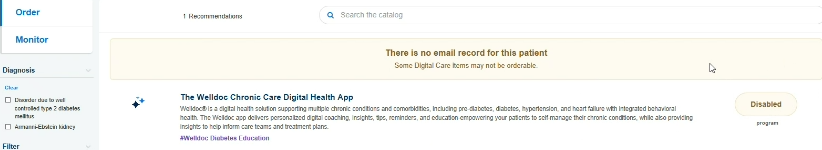
**STEP 4:** Select **Order** on the right toorder the program for the patient.

* + - This generates an email to the patient to download the WellDoc App and set up the account.
      * Once an order is placed, it can not be ordered again. The patient will get a reminder email seven days after the original email to set up their WellDoc account if not completed. If the patient needs assistance, they can call WellDoc Customer Service at 1-888-327-5345.



IMPORTANT: Patient should not download the WellDoc App from the App Store as it will not allow for linking to their Cerner chart.

NOTE: If the patient does not have an email, this message will appear.



# WellDoc Dashboard

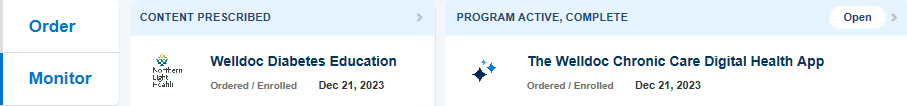
Once a patient has registered within the WellDoc application, clinical staff and providers are able to track data via the Health Reports. Information such as blood sugars, which include trends; weight and current medications will be face up for review.

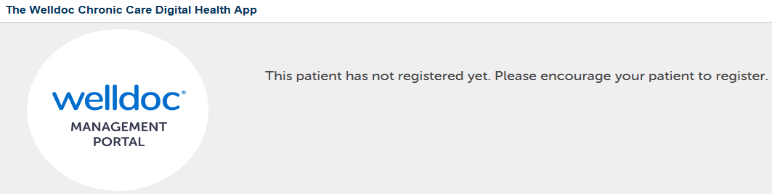
**STEP 1:** Within Cerner navigate to the **Table of Contents** on the left side of the screen and click **Digital Care.**

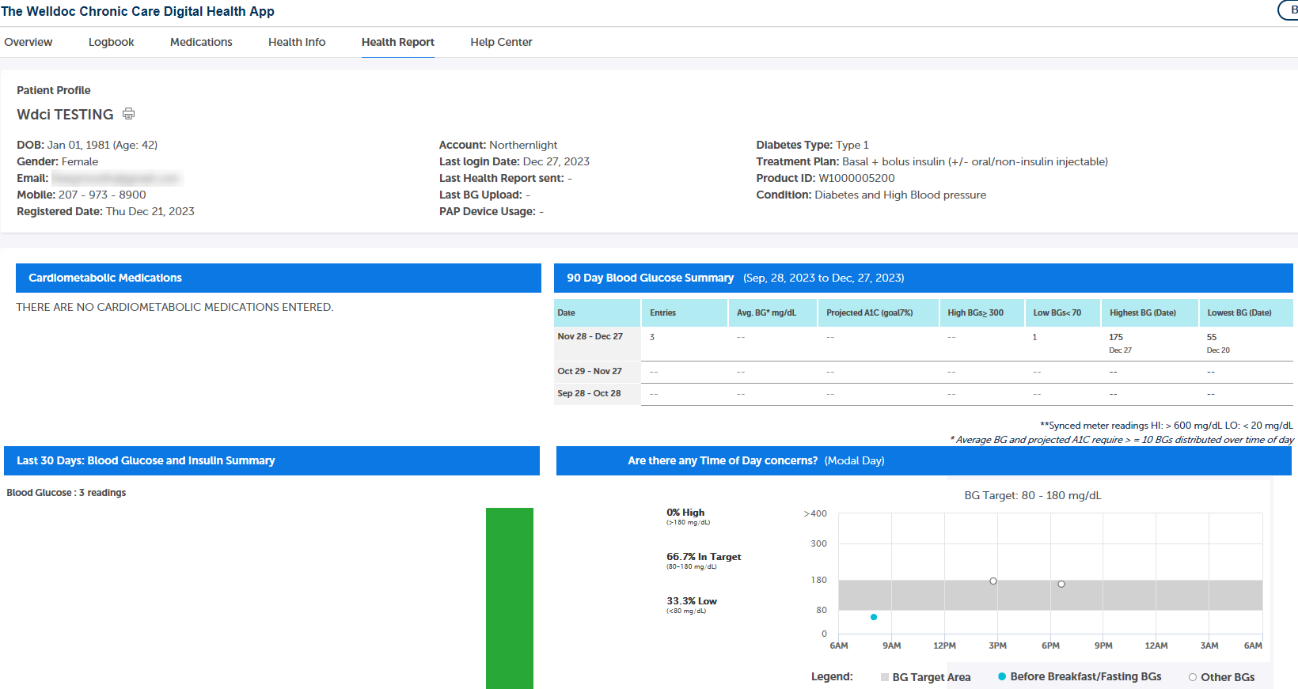
**STEP 2:** Once in the **Digital Care** platform, select the **Monitor** component on the left.

* + - Two tiles will appear, one for education content prescribed and the other for the program prescribed with WellDoc dashboards.
      * The **WellDoc dashboard** contains datapoints and the **Health Report** of patient’s activity and tracking progress within the app.

**STEP 3:** Click **Open** on the Program Active, Complete tile.



NOTE: If the tile states Program Prescribed and Open is clicked, a message will appear.

IMPORTANT: There are no alerts or notifications if a patient uploads data. It is the patient’s responsibility to call or send a message if they want the provider to review abnormalities/trends.

**For questions regarding process and/or policies, please contact your unit’s Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:**

**207-973-7728 or 1-888-827-7728.**