



From the Office of Clinical Informatics WellDoc Health Application Ambulatory Workflow

August 6, 2024

WellDoc is a digital health solution which supports multiple chronic conditions and comorbidities. The WellDoc application delivers personalized care to the patient population while providing health reports to clinical staff for review.

Ordering WellDoc

- Provider View

 Image: Second state

 Image: Second state
- **<u>STEP 1</u>**: Navigate to the **Digital Care MPage**.
- <u>NOTE</u>: Digital Care can still be accessed on the Table of Contents.
- **<u>STEP 2</u>**: Once in the **Digital Care** platform, select the **Order** component on the left.
- **<u>STEP 3</u>**: Choose the applicable language.
- **<u>STEP 4</u>**: Select **Order** on the right to order the program for the patient.
 - This generates an email to the patient to download the WellDoc App and set up the account.
 - Once an order is placed, it can not be ordered again. The patient will get a reminder email seven days after the original email to set up their WellDoc account if not completed. If the patient needs assistance, they can call WellDoc Customer Service at 1-888-327-5345.

Order	1 Recommendations Q Search the catalog	🕀 English
Monitor	New Language Selection Feature	
Diagnosis	You can now change the language of the search recommendations. Use the toggle to the right of the search bar to select a different language.	
Filter	The Welldoc Chronic Care Digital Health App	Ortion
Clear	WeldooB is a digital health solution supporting multiple chronic conditions and comobilities, including pre-disbetes, diabetes, hypertension, and heart failure with integrated behavioral health. The WeldooB is a digital health solution supporting multiple chronic conditions and devoting-amonganism our indicated to lead more relations related to the hole information like the support of the relations and devoting-amonganism our indicated to lead more relations with the support of the	order
Bundles and Order Sets Other Content and Programs	reason up/ others protokence signer concerns, integrat, sportements, and occurrencements from parents to seminangle new concerns, mare and potential ensurements from parents to seminangle new concerns, mare and potential ensurements from parents of the protokence of the potential ensurements	program
Other Content and Programs	#Welldoc Diabetes Education	

<u>IMPORTANT</u>: Patient should not download the WellDoc App from the App Store as it will not allow for linking to their Cerner chart.

<u>NOTE</u>: If the patient does not have an email, this message will appear.

Order	1 Recommendations	Q Search the catalog	
Monitor Diagnosis		There is no email record for this patient Some Digital Care items may not be orderable.	L ₂
Chan Disender idez for well totologie type 2 disbeles melitike Annansi-Ebdein kakey Filter	The Welldoo Chronic Care Digits Weldoofi a sighti hadh sakafan suportin hadh. The Weldoo ap down and the sakafan hightig b kejn simo care karan ad reading #Weldoo: Dudwise (ducation	Il Health App multile driveric conclusive and committees, inclusing pre-dispeter, diabeter, hyportendion, and heart failure with id grait coaching, incipites, tap, reministors, and education empowering your patterts to soft manage their criminic ear ret plane.	Integrated behavioral ditions, while also providing program

WellDoc Dashboard

Once a patient has registered within the WellDoc application, clinical staff and providers are able to track data via the Health Reports. Information such as blood sugars, which include trends; weight and current medications will be face up for review.

From the Office of Clinical Informatics WellDoc Health Application August 6, 2024 Page 2 of 2

<u>STEP 1</u>: Navigate to the **Digital Care MPage**.

<u>STEP 3</u>:

NOTE:

- **<u>STEP 2</u>**: Once in the **Digital Care** platform, select the **Monitor** component on the left.
 - Two tiles will appear, one for education content prescribed and the other for the program prescribed with WellDoc dashboards.
 - The WellDoc dashboard contains datapoints and the Health Report of patient's activity and tracking progress within the app.



<u>IMPORTANT</u>: There are no alerts or notifications if a patient uploads data. It is the patient's responsibility to call or send a message if they want the provider to review abnormalities/trends.

verview Logbook Medications Health Info Health	h Report Help Center								
Patient Profile									
Wdci TESTING 🗇									
DOB: Jan 01. 1981 (Age: 42) Account: Northernlig		nlight		Diabetes	Type: Type 1				
Gender: Female Last login Date		Nec 27, 2023 Treatment Plan: Basal + bolus insulin (+/- oral/non-insulin injectable)							
Mobile: 207 - 973 - 8900	Last BG Upload: -	Ant sent: - Product ID; W1000005200 k - Condition: Diabetes and High Blood pressure							
legistered Date; Thu Dec 21, 2023	PAP Device Usage	C -							
Cardiomatabolic Madications		90 Day Bloo	Chucora Summa	PK (Cap 28 20)	27 to Dec 27 2028				
		So bay block	I Glucose Juliina	(Jep, 20, 200	23 10 1960, 27, 2023)				
HERE ARE NO CARDIOMETABOLIC MEDICATIONS ENTERED.		Date	Entries	Avg. BG* mg/dl.	Projected ALC (goal7%)	High BGs≥ 300	Low BGs< 70	Highest BG (Date)	Lowest BG (Da
		Nov 28 - Dec 27	5				1	175 Dec 27	55 Dec 20
		Oct 29 - Nov 27						**	++
		Sep 28 - Oct 28							
							**Synced m	eter readings HI: > 60	J mg/dL LO: < 20
						* Average BG a	nd projected AIC	require > = 10 BGs dis	Inbuted over time
ist 30 Days: Blood Glucose and Insulin Summary			are there any Tim	e of Day concern	ts? (Modai Day)				
ood Glucose : 3 readings						BG Target	: 80 - 180 mg/d	IL.	
			C>180 mg/dD		>400				
			66.7% In Ta	rget	300				
			(80-180 mg/dL)		180	0	0		_
			33.3% Low (<20 mg/st)		80				
					•				

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.