

From the Office of Clinical Informatics Quick Reference Guide (QRG) Complete Medication Reconciliation August 21, 2019

This Quick Reference Guide (QRG) reviews the process for completing medication reconciliation.

Common Buttons & Icons

Outpatient	Outpatient hyperlink with unreconciled medications
□ e	Pill Bottle/Create Rx icon
C)	Documented Home Medication icon
8	Unreconciled Medication icon
	Continue After Reconciliation icon
T _{in}	Discontinue After Reconciliation icon

8	Missing Details icon
+ Add	Add button
۹,	Search icon
	Printer Ellipsis icon
Outpatient	Pending Complete Med Rec icon
Outpatient	Complete Med Rec icon

Document Medication Reconciliation

From the Provider View workflow page in the patient's chart:

STEP 1: Click **Home Medications** in the Ambulatory workflow menu.

STEP 2: Click the **Outpatient** blue hyperlink. The Order Reconciliation: Outpatient window displays.

STEP 3: Click the appropriate radio buttons to continue a medication, convert to prescription, or discontinue medications based on what is needed for each medication you are responsible for.

NOTE: To convert documented medications to prescriptions, right-click the order; then click Convert to Prescription. To modify medication details without sending a prescription, right-click the order; then click Modify without Resending.

STEP 4: Review and modify order details for the orders after reconciliation, as needed.

NOTE: To view order details, click the order in the Orders After Reconciliation column.

STEP 5: Once you have addressed all the medications you are responsible for, click **Acknowledge** Remaining Home Meds.

NOTE: If you need to make additional modifications at a later time and complete the med rec later, click Plan.

<u>STEP 6</u>: Click Sign. You return to the Home Medications component.

NOTE: A green check mark should display in front of Outpatient. If a Pending Complete icon displays, the reconciliation is incomplete. Click the Outpatient hyperlink to address the missing

information.

<u>Document a Home Medication During Med Rec</u>

From the Office of Clinical Informatics

Complete Medication Reconciliation

August 21, 2019

Page 2 of 3

From the Order Reconciliation: Outpatient screen:

STEP 1: Click **Add**.

<u>STEP 2</u>: Click the Type drop-down arrow; then click Document Home Medications.

STEP 3: Enter the medication in the **Search** field; then click the **Search** icon.

NOTE: You can also use the most frequently used medications folders to search for a medication. Click

the folder with the corresponding first letter of the medication. Then click the folder of the

medication.

STEP 4: Click the appropriate medication.

<u>NOTE</u>: If an Order Sentence window displays, click the appropriate order sentence; then click OK.

<u>STEP 5</u>: Click Done. You return to the Order Reconciliation: Outpatient screen.

STEP 6: Modify order details in the lower pane, if needed.

Add a New Prescription During Med Rec

From the Order Reconciliation: Outpatient screen:

STEP 1: Click Add.

<u>STEP 2</u>: Click the Type drop-down arrow; then click **Ambulatory Orders and Prescriptions**.

STEP 3: Enter the medication in the Search field; then click the Search icon.

STEP 4: Click the appropriate medication from the results.

NOTE: If an Order Sentence window displays, click the appropriate order sentence; then click OK.

STEP 5: Click Done. You return to the Order Reconciliation: Outpatient screen.

STEP 6: Modify the prescription details in the lower pane, if needed.

NOTE: The Send To field will default to the patient's preferred pharmacy. The Printer Ellipses button will

bring up additional pharmacies listed.

Add a Medication

From the Provider View workflow page in the patient's chart:

STEP 1: Click **Home Medications** in the Ambulatory workflow menu.

<u>STEP 2</u>: Click the Home Medications component + icon. The Add Order window displays.

STEP 3: Click the Type drop-down arrow; then click the appropriate medication type.

STEP 4: Enter the medication in the Search field; then click the Search icon.

NOTE: You can also use the frequently used folders in the lower pane clicking the corresponding letter to the first letter of the needed medication.

STEP 5: Click the appropriate medication.

STEP 6: Click Done.

STEP 7: Document any order details, if needed.

STEP 8: Click Sign.

NOTE: To return to the Provider View workflow page, click the Home icon.

Renew a Medication

> From the Home Medications component:

STEP 1: Click the medication you wish to renew.

STEP 2: Click **Renew** in the details pane on the right.

<u>STEP 3</u>: Review the prescription details and modify any fields, as needed.

STEP 4: Click Save.

STEP 5: Click **Sign** at the bottom of the component.

<u>NOTE</u>: If the order has any missing required details, the order will open in the Orders screen.

Document the details; then click Sign.

Discontinue a Medication

> From the Home Medications component:

<u>STEP 1</u>: Click the medication you wish to discontinue.

<u>STEP 2</u>: Click Cancel/DC in the details pane on the right.

STEP 3: Click Sign at the bottom of the component.

Complete a Medication

> From the Home Medications component:

STEP 1: Click the medication that needs to be documented as complete.

STEP 2: Click **Complete** in the details pane on the right.

STEP 3: Click **Sign** at the bottom of the component.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.