

# From the Office of Clinical Informatics Quick Reference Guide (QRG) Perform the Patient Discharge Process March 16, 2022

This Quick Reference Guide (QRG) reviews how to perform a patient discharge.

## Common Buttons & Icons

•	New Order icon
×	Red X icon
	Star icon
~	Down Arrow icon
<	Sign icon

### Complete a Patient Discharge

- From the Care Compass screen:
- **<u>STEP 1</u>**: Click the **New Order** icon. The patient's discharge order displays.
- **<u>STEP 2</u>**: Review the order.
- **<u>STEP 3</u>**: Click **Mark as Reviewed**.
- **<u>STEP 4</u>**: Click the patient's name. The Nurse View screen displays.
- **<u>STEP 5</u>**: Click the **Discharge** tab, if needed.
- **<u>STEP 6</u>**: Click **Patient Education** in the table of contents. Quick suggestions for the education display.
- **<u>STEP 7</u>**: Review any previously added education.
- **<u>STEP 8</u>**: Click the education you want to add.
  - At least one suggested education topic must be selected for your patient to meet quality measures.
- <u>NOTE</u>: You can access a topic you've marked as a favorite, view custom topics added by Northern Light Health, and search for topics using the three buttons in the upper right corner.
- **<u>STEP 9</u>**: Navigate to the **Added Education** section.
- **<u>STEP 10</u>**: Review, modify, and print the education.
  - Clicking an education opens it in the Patient Education window.
- <u>NOTE</u>: You can add and remove education from the Patient Education window. To add an education, double-click it; to remove an education, click the Red X icon.
- **<u>STEP 11</u>**: Complete steps 7-9, as needed.
- STEP 12: Click Sign.

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#### Add an Education to Your Favorites

From the Added Education section:

**<u>STEP 1</u>**: Click the **Star** icon within the education row.

#### Add a Follow-Up Visit With the PCP

- > From the Discharge tab in the Nurse View screen:
- **<u>STEP 1</u>**: Click Follow Up in the table of contents. Commonly used follow-up visits display.
- **<u>STEP 2</u>**: Click the patient's PCP.
- <u>NOTE</u>: If a patient's PCP is identified, the PCP will show at the top of the first column. If the PCP does not display, select a different option.
- **<u>STEP 3</u>**: Navigate to the **Added Follow Ups** section.
- **<u>STEP 4</u>**: Click **Modify**. The PCP window displays.
- **<u>STEP 5</u>**: Scroll down to the **Add predefined comments** section, if needed.
- STEP 6: Click Call 866-729-9670 if not called in 3 days.
- STEP 7: Click Save.
- NOTE: You can remove a follow-up visit. To do so:
  - a) Click ... within the Follow Up Instructions row.
  - b) Click Remove.
- **<u>STEP 8</u>**: Click **IV Stop** Times in the table of contents.
- **<u>STEP 9</u>**: Click **Document** in the IV Stop Times component. The IV Stop Times window displays.
- **<u>STEP 10</u>**: Select the appropriate check box(es).
- **<u>STEP 11</u>**: Click **Document**. The Infusion Billing window displays.
- <u>NOTE</u>: The infusion end date and time and volume default to the current date and time the fluid would have finished based on the rate on the order.
- <u>STEP 12</u>: Update the infusion end times and volumes, if needed.
- **<u>STEP 13</u>**: C Click **Sign**.

Document a Nursing Discharge Summary Form

- > From the Discharge tab in the Nurse View screen:
- **<u>STEP 1</u>**: Click **Discharge Documentation** in the table of contents.
- <u>STEP 2</u>: Click the Discharge Documentation Down Arrow icon; then click Nursing Discharge Summary Form.
- **<u>STEP 3</u>**: Complete the DC Information section.
- <u>NOTE</u>: If the patient is discharged with any devices or equipment or is set up with special services or community resources, you'll document it here.
- **<u>STEP 4</u>**: Click the **Sign** icon.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.