

From the Office of Clinical Informatics Quick Reference Guide (QRG) Beacon HealtheCare Dashboard April 1, 2020

This Quick Reference Guide (QRG) reviews the Beacon HealtheCare Dashboard.

Common Buttons & Icons

Care Managers X	Care Managers tab
Case List X	Case List tab
•	Expand icon
	Arrow icon
=-	Menu icon

Filter Notes and Reminders

- From the Care Manager Management Dashboard:
- **<u>STEP 1</u>**: Click the **Overview** tab.
- **<u>STEP 2</u>**: Click the **Result Range** drop-down arrow in the Notes/Reminders section.
- **STEP 3**: Click the desired range from the menu. The section updates to display only those notes and reminders.

View Care Managers Caseload

- > From the Care Manager Management Dashboard:
- **<u>STEP 1</u>**: Click the **Care Managers** tab. A list of all the managers and their potential and current cases display.
- **<u>STEP 2</u>**: Click the **Expand** icon next to a manager to view more details.
- **<u>NOTE</u>**: Use the sections as needed to manage cases, view reminders, or refer new patients.

View Manager Case List

- > From the Care Manager Management Dashboard:
- **<u>STEP 1</u>**: Click the **Case List** tab. The Case List for the selected provider displays.
- **<u>STEP 2</u>**: Click the **Case List for** drop-down arrow to change the provider in view.
- **<u>STEP 3</u>**: Use the **Expand** icon to view further details about each patient as needed.

Filter and Customize Case List

From the Case List tab:

- **<u>STEP 1</u>**: Click the **Manage Filters** button. The Manage Filters window displays.
- **<u>STEP 2</u>**: Use the drop-down arrows as needed to change the patients in view.
- **<u>NOTE</u>**: Use the Clear All Filters button to show all patients in the list.
- **<u>STEP 3</u>**: Click **Apply** to confirm your filter selections.
- **<u>NOTE</u>**: Use the arrow icon in the column header to sort the list by that information.
- **<u>STEP 4</u>**: Click the **Menu** icon. A drop-down menu displays.
- **<u>STEP 5</u>**: Make selections as needed.
- <u>NOTE</u>: You can also drag and drop the headers to change the order in which information displays in the table.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.