

From the Office of Clinical Informatics Quick Reference Guide (QRG) Use FirstNet LaunchPoint for Walk-In Care September 18, 2019

This Quick Reference Guide (QRG) describes how to use LaunchPoint at Walk-In Care.

Common Buttons & Icons

Empty Beds	Filter: Empty Beds
Waiting Room	Filter: Waiting Room
Critical	Critical results for lab and/or vitals
No Dispo	Filter: Patient with no disposition
My Patients	Filter: Patients you have established relationships with
A <u>s</u> Unassigned	Filter: Patient has no assigned provider
e i "h	Orders column icons: Medication, labs, vitals
ď	Physician Notification icon

Setting Provider LaunchPoint Location

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Options** drop-down arrow.
- **<u>STEP 2</u>**: Click Change Location.
- **<u>STEP 3</u>**: Click the **Nursing Unit** drop-down arrow.
- **<u>STEP 4</u>**: Click the appropriate unit.
- STEP 5: Click OK.

Provider Check-In

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Options** drop-down arrow.
- **<u>STEP 2</u>**: Click Check In.
- **<u>STEP 3</u>**: Click the **Provider Role** drop-down arrow.

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- **<u>STEP 4</u>**: Click the appropriate provider role.
 - Click the **Default Relation** drop-down arrow.
 - Click the appropriate default relation.
 - Select the Associated Provider Color check box.
 - Click the associated provider color you want to use.
 - Click OK.
 - Select the Available Provider and Available Reviewer check boxes.
 - Review the information is correct.
 - Click OK.

Searching for a Patient

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Search** field next to your name.
- **<u>STEP 2</u>**: Type the last name of the patient you are looking for.
- STEP 3: Press [Enter].

My Patient Filter

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **My Patients** icon.
- NOTE: Only patients assigned to you will display.

Unassigned Filter

- ➢ From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Unassigned** filter icon.
- <u>NOTE</u>: Patients display that are waiting for assignment, no primary provider, RN/MA has been assigned.

Empty Beds Filter

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Empty Beds** filter.
- NOTE: Only empty beds will display with their current assigned status.

Updating Patient Room Status

> From the LaunchPoint Walk-in Care screen with the Empty Bed filter applied:

- **<u>STEP 1</u>**: Click the patient information column next to the appropriate room.
- **<u>STEP 2</u>**: Click the appropriate disposition.
- **<u>STEP 3</u>**: Click outside the menu to close.

Critical Filter

- From the LaunchPoint Walk- in Care screen:
- **<u>STEP 1</u>**: Click the **Critical** icon filter.
- NOTE: Patients display with critical labs or vitals.

No Dispo Filter

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **No Dispo** filter icon.
- NOTE: Patients display that have no disposition and are not assigned yet.

Setting a Patient Location

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Room** field next to the appropriate patient's name.
- **<u>STEP 2</u>**: Click the destination location from the list.
- NOTE: The number 1 means the room is occupied, 0 means it is empty.
- STEP 3: Click OK.

Assign a Provider

- From the LaunchPoint Walk-in Care screen:
- **<u>STEP 1</u>**: Click the **Phys Nurse MA** cell.
- **<u>STEP 2</u>**: Review you have the correct patient.
- **<u>STEP 3</u>**: Click **Assign** based on the Provider Role.
- **<u>STEP 4</u>**: Use the Assign/Unassign Others link to set up patients to others.

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Creating Orders

From the LaunchPoint Walk-in Care screen:

- **<u>STEP 1</u>**: Click the appropriate orders icon on the correct patient row.
- <u>STEP 2</u>: Review that you have the correct patient and encounter.
- **<u>STEP 3</u>**: Select the appropriate order check box.
- NOTE You can select more than one order at a time. Select all that are appropriate.
- STEP 4: Click Sign.
- **<u>STEP 5</u>**: Click the **Orders for Signature** tray.
- **<u>STEP 6</u>**: Review the orders for accuracy.
- STEP 7: Click Sign.

Physician Notifications

From the LaunchPoint Walk-in Care screen:

- <u>STEP 1</u>: Click the cross field between the patient you need and the Physician Notification column.
- <u>NOTE</u>: A number in the field indicates that something needs to be addressed. The patient's name, even with a privacy setting, will display in the Physician Notification window.
- **<u>STEP 2</u>**: Click **Review** to review the patient's labs.

Right Click Menu

- From the LaunchPoint Walk-in Care Screen:
- **<u>STEP 1</u>**: Right click the patient's name.
- **<u>STEP 2</u>**: Click the appropriate item needed.
- <u>NOTE</u>: Items that can be accessed are WIC View, Diagnosis and Problems, Orders, Documentation, Request Event, Set Events, Assign/Unassign Others, Patient Summary Report, and Set Privacy.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.