

# From the Office of Clinical Informatics Quick Reference Guide (QRG) Enter Special Orders in PharmNet

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This Quick Reference Guide (QRG) reviews the workflow to Enter Special Orders in PharmNet.

# **Common Buttons & Icons**

Apply	Apply button
Submit	Submit button
Add	Add button
Update	<b>Update</b> button
Document Medication by Hx	Document Medication by History button
🕂 Add	Add button
4 Missing Required Details	Missing Required Details button
¢	Refresh icon
Reconciliation •	Reconciliation button
<b>₽+9</b>	Pill to Pill icon

# **Order Pass Meds**

- From the patient's profile in PharmNet:
- **<u>STEP 1</u>**: Click the **Action** cell drop-down arrow next to the appropriate medication.
- STEP 2: Click Pass.
- **<u>STEP 3</u>**: Click **Apply**. The PassMed window displays.
- **<u>STEP 4</u>**: Complete the documentation for the medication. Then, click **OK**.
  - Fields with an asterisk or yellow highlight indicate required documentation.
  - The Instructions should be simple and clear for the patient to understand.
- **<u>STEP 5</u>**: Click **Submit** to submit the order. The pass med label prints to your designated printer.

## **Document a Patient's Own Meds**

- > Enter the Med Order from the patient's profile in PharmNet:
- **<u>STEP 1</u>**: Click the Drug field.
- **<u>STEP 2</u>**: Enter non-formulary. Then, click **Add**. The Product Search window displays.
- **<u>NOTE</u>**: It is best practice to enter the first few letters of the medication to broaden the search results (e.g., Enter "non" for this search).

- **STEP 3:** Click NonFormulary Bulk Item. Then, click **OK** to confirm your selection. The Template Non Formulary window displays.
- **<u>NOTE</u>**: You can also use the double-click method to select.
- **<u>STEP 4</u>**: Complete the required documentation in the window. Then, click **OK**. The New Med Order window displays.
- **<u>STEP 5:</u>** Click the **Dose** field and enter the prescribed dose.
- **<u>STEP 6</u>**: Click **Update**. The NonFormulary Bulk Item window displays.
- **<u>STEP 7</u>**: Confirm the information is accurate; then, click OK.

<u>NOTE</u>: The Non-Formulary Bulk Item alert displays, confirming that you have used your clinical judgment to ensure the medication is safe for the patient.

- **<u>STEP 8</u>**: Complete the documentation for the medication.
  - Fields with an asterisk or yellow highlight indicate required documentation.
  - It is best practice to copy the Product notes to the Order comments, so the nurse can review them from the MAR.
- **STEP 9:** Select the **Patient's own med** check box.
- **<u>NOTE</u>**: Ensure the Start dispense date is after the patient will be discharged to prevent the patient from being charged for the order.
- STEP 10: Click OK.
- **<u>STEP 11:</u>** Click **Submit**.

#### Print a Patient's Own Med Label

- From the patient's profile in PharmNet:
- **<u>STEP 1</u>**: Click the **Action** cell drop-down arrow next to the appropriate medication.
- **STEP 2:** Click **Label**.
- **<u>STEP 3</u>**: Click **Apply**. The Label Request window displays.
- **<u>STEP 4</u>**: Clear the **Charge patient** check box.
- **<u>STEP 5</u>**: Confirm the information is correct. Then, click **OK**.
- **<u>STEP 6</u>**: Click **Submit**.

#### **Document Non-Formulary Meds**

- Add a Non-Formulary Order in PowerChart from the patient's PowerChart:
- **<u>STEP 1:</u>** Click **Document Medication by Hx** .

- **<u>STEP 2</u>**: Click **Add**. The Add Order window displays.
- **<u>STEP 3</u>**: Click the **Search** field and enter the medication name.
- **<u>NOTE</u>**: As you type a drop-down menu updates to display results that match your search criteria.
- **<u>STEP 4</u>**: Click the appropriate order sentence from the window.
- **<u>STEP 5</u>**: Click **Done**. The Details pane for the order displays.
- **<u>STEP 6</u>**: Confirm the information is accurate. Then, click **Document History** .

#### **Complete Admission Reconciliation**

- > From the patient's Medication List page in PowerChart:
- **<u>STEP 1:</u>** Click **Reconciliation**.
- **<u>STEP 2</u>**: Click **Admission**. The Order Reconciliation Admission window displays.
- **<u>STEP 3</u>**: Click the **Continue After Reconciliation** radio button next to the appropriate medication. The Convert to Inpatient Medication window displays.
- **<u>STEP 4</u>**: Double-click **Non-Formulary Medication** . The Order Sentences window displays.
- **<u>STEP 5</u>**: Make the appropriate selection. Then, click **OK**. The Decision Support alert displays.
- **<u>STEP 6</u>**: Review the alert. Then, click **OK**.
- **<u>STEP 7:</u>** Click the **Missing Required Details** button.
- **<u>STEP 8</u>**: The Details pane for the order displays. Complete the required documentation. Then, click **Sign**.

#### **Verify Non-Formulary Meds**

- From the patient's profile in PharmNet:
- **<u>STEP 1</u>**: Click the **Action** cell drop-down arrow next to the appropriate medication.
- **STEP 2:** Click **Verify**.
- **<u>STEP 3</u>**: Click **Apply**. The Manual Product Select window displays.
- **<u>STEP 4</u>**: Make the appropriate selection from the Products pane. Then, click **Move**. The NonFormulary Unit Dose window displays.
- **<u>STEP 5</u>**: Confirm the Quantity per dose. Then, click **OK**. The Order Alerts window displays.
- **<u>STEP 6:</u>** Review the alert. Then, click OK.
- **<u>STEP 7</u>**: Click **OK** to confirm your selection. The Template Non Formulary window displays.
- **<u>STEP 8</u>**: Confirm the information. Then, click **OK**. The Verify Med Order window displays.
- **<u>STEP 9</u>**: Complete documentation for the medication.

**<u>NOTE</u>**: Fields with an asterisk or yellow highlight indicate required documentation.

**<u>STEP 10:</u>** Click **OK**.

**STEP 11:** Click **Submit**.

## **Document Therapeutic Substitutions in PowerChart**

- > From the patient's Medication List in PowerChart:
- <u>NOTE</u>: Some medications have similar products that have the therapeutic effect. Policy allows the system to change a therapeutically equivalent product with a different chemical entity.
- **<u>STEP 1:</u>** Click **Reconciliation**.
- **<u>STEP 2</u>**: Click **Admission**. The Order Reconciliation Admission window displays.
- **<u>STEP 3:</u>** Click the **Continue After Reconciliation** radio button.
- **<u>NOTE</u>**: If the Pill to Pill icon displays next to the order in the right pane, this indicates a substitution.
- **<u>STEP 4</u>**: Click the **Pill to Pill** icon to review the details of the substitution.
- STEP 5: Click Sign.
- **<u>NOTE</u>**: You may need to document a therapeutic substitution at discharge. Complete the Discharge Reconciliation as normal and note the substitution as needed.

## Verify and Submit a Therapeutic Substitution in PharmNet

- From the patient's profile in PharmNet:
- **<u>STEP 1</u>**: Click the **Action** cell drop-down arrow next to the appropriate medication.
- **<u>STEP 2</u>**: Click Verify.
- **<u>STEP 3</u>**: Click **Apply**. The Verify Med Order window displays.
- <u>NOTE</u>: The Pill to Pill icon displays next to the drug in the top pane. Click the icon to review the details of the substitution as needed.
- **<u>STEP 4</u>**: Complete documentation for the medication. Then, click **OK**.
- STEP 5: Click Submit.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.