

September 18, 2019

This Quick Reference Guide (QRG) reviews the typical daily workflow of a Neurologist in the Ambulatory setting.

Review the Provider View for Neurology

Here is an overview of the main screens you will use in the patient chart.

- Amb Neurology 2018 Where documentation and chart review should occur. This page can be rearranged/customized to reflect your daily workflow.
- Neurology Quick Orders Where orders for office charges, follow-up appointments, and most frequently ordered lab, imaging, and medication orders are placed. You can also add to the Problem List from here.
- Demographics Used for quick order access to patient demographic, insurance, and consent information. You can reorder and customize components as needed.
- Future Orders Where you can see orders that have not been completed, in order to avoid duplication. Use the filters to locate specific orders.
- **Refill MPage** Where previous PMP information can be accessed and medication refills ordered.
- > **MPages View** Calculator tool that can help with using different scales and assessments.

Complete the Patient Visit Workflow

Here is a high-level overview of your typical workflow during an ambulatory patient visit.

- > From the Provider View Ambulatory Organizer:
- **<u>STEP 1</u>**: Establish relationship to patient.
 - Find the patient schedule on the Ambulatory Organizer.
 - Click the patient's name to access their chart.
 - Establish your relationship as the Consulting Physician.
- **<u>STEP 2:</u>** Review chart.
 - In the Patient Banner, verify that the encounter is specific to your location and date of service, and the encounter is Ambulatory.
 - Review the chart.
 - Add yourself to the patient's Care Team as their Neurologist.
- **<u>STEP 3</u>**: Provide direct patient care.
- **<u>STEP 4</u>**: Indicate This Visit diagnosis(es).
- **<u>STEP 5</u>**: Place POC testing/medication orders as needed from Neurology Quick Orders.
- **<u>STEP 6</u>**: Perform Medication Reconciliation at each visit.

- Have your cell phone/token fob available for any controlled substance prescribing.
- Review PMP prior to prescribing any controlled substances.
- **<u>STEP 7</u>**: Document patient instructions.
 - Instructions will print to the Patient Visit Summary for the patient to take home.
- **<u>STEP 8</u>**: Place charge order and follow-up orders as needed from Neurology Quick Orders
 - If working with a scribe, be sure to sign off on any orders proposed to you during the visit.
- **STEP 9:** Document HPI, Review of Systems, Physical Exam, and Assessment & Plan components on the Amb Neurology 2018 tab.
 - Use tagging, free text, auto text, and/or M*Modal.
- **<u>STEP 10</u>**: Create and sign your Office Visit Note. Typical Neurology note types include:
 - Neurology Office Note for both Consults and Follow-up Office Visits
 - Neurology Office Procedure

Complete the Between Visit Workflow

Between patient visits, take this time to review your Message Center and Ambulatory Organizer to complete communication and address incomplete items.

<u>STEP 1</u>: Review Message Center

- Review/sign documents.
- Review/cosign orders/proposed orders.
- Review/reply to messages, and place orders as needed.
- Review/manage/endorse results.
- View reminders.
- If covering for a colleague, view your Proxy Message Center Items as assigned.
- **<u>STEP 2</u>**: Review Ambulatory Organizer
 - View the Open Items tab for any outstanding charges/documentation needing to be completed.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.