

From the Office of Clinical Informatics Quick Reference Guide (QRG) Gastroenterologist Ambulatory Workflow September 18, 2019

This Quick Reference Guide (QRG) reviews the typical daily workflow of a Gastroenterologist in the Ambulatory setting.

Review the Provider View for Gastroenterologist

Here is an overview of the main screens you will use in the patient chart.

- **Amb Gastroenterology 2018** Where documentation and chart review should occur. This page can be rearranged/customized to reflect your daily workflow.
- Gastro Quick Orders Where orders for office charges, follow-up appointments, and most frequently ordered lab, imaging, and medication orders are placed. You can also add to the Problem List from here.
- **Demographics** Used for quick access to patient demographic, insurance, and consent information. You can reorder and customize components as needed.
- **Future Orders** Where you can see orders that have not been completed, in order to avoid duplication. Use the filters to locate specific orders.
- Refill MPage Where previous PMP information can be accessed and medication refills ordered.
- MPages View Calculator tool that can help with using different scales and assessments.

Complete the Patient Visit Workflow

Here is a high-level overview of your typical workflow during an ambulatory patient visit.

From the Provider View Ambulatory Organizer:

STEP 1: Establish relationship to patient.

- Find the patient schedule on the Ambulatory Organizer.
- Click the patient's name to access their chart.
- Establish your relationship as the Consulting Physician.

STEP 2: Review chart.

- In the Patient Banner, verify that the encounter is specific to your location and date of service, and the encounter is Ambulatory.
- Review the chart.
- Add yourself to the patient's Care Team as their Cardiologist.

STEP 3: Provide direct patient care.

STEP 4: Indicate This Visit diagnosis(es).

STEP 5: Place POC testing/medication orders as needed from the cardiology quick orders.

STEP 6: Perform Medication Reconciliation at each visit.

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- Have your cell phone/token fob available for any controlled substance prescribing.
- Review PMP prior to prescribing any controlled substances.
- **STEP 7**: Document patient instructions.
 - Instructions will print to the Patient Visit Summary for the patient to take home.
- **STEP 8**: Place charge order and follow-up orders as needed from the cardiology quick orders.
 - If working with a scribe, be sure to sign off on any orders proposed to you during the visit.
- **STEP 9**: Document HPI, Review of Systems, Physical Exam, and Assessment & Plan components on the Amb Cardiology 2018 tab.
 - Use tagging, free text, auto text, and/or M*Modal.
- **STEP 10**: Create and sign your Office Visit Note. Typical Cardiology note types include:
 - Cardiology Office Note for both Consults and Follow-up Office Visits
 - Cardiology Office Procedure
 - Cardiology Electrophys Office Note for both Consults and Follow-up Office Visits
 - Cardiology Electrophys Office Procedure

Complete the Between Visit Workflow

Between patient visits, take this time to review your Message Center and Ambulatory Organizer to complete communication and address incomplete items.

- **STEP 1**: Review Message Center.
 - Review/sign documents.
 - Review/cosign orders/proposed orders.
 - Review/reply to messages, and place orders as needed.
 - Review/manage/endorse results.
 - View reminders.
 - If covering for a colleague, view your Proxy Message Center Items as assigned.
- **STEP 2**: Review Ambulatory Organizer.
 - View the Open Items tab for any outstanding charges/documentation needing to be completed.