



From the Office of Clinical Informatics  
**Northern Light Health**  
**Code Upgrade**  
Clinical EHR Flash Flyer

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July 19, 2023

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# Code Upgrade

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[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

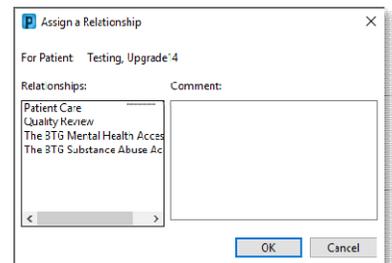
## Visual updates

### Visual display

- Windows will now display without borders within Cerner.
- The Idle timer will display in an aqua color.

### Chronological View

- Vital signs will display the most recent results documented.



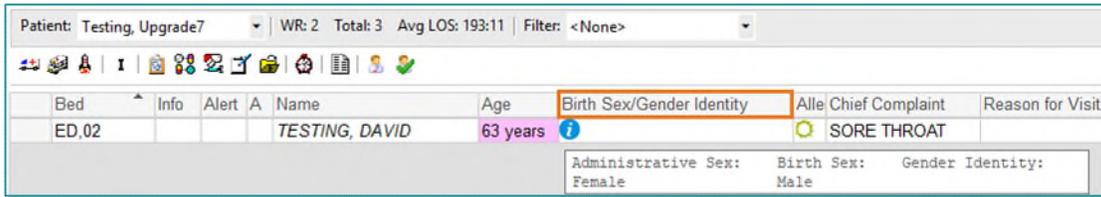
Wednesday, June 28, 2023 (4 minutes ago)						
Vital Signs	17:05	T: 37.6 Not Specified	HR: 80	BP: 120/80 Cuff	BEAULIEU, SARAH S	70d 01h 44m
Vital Signs	17:08	BP: 130/90 Cuff			BEAULIEU, SARAH S	70d 01h 47m

## Emergency Department

### Enhanced Tracking Board

- When a patient’s Administrative Sex, Birth Sex, or Gender differ, an indicator will display on the FirstNet Enhanced Tracking Board, as it does on the banner bar when in the patient’s record.

- This information will be found within the **Birth Sex/Gender Identity** column.



The screenshot shows a patient record for 'Testing, Upgrade7'. The 'Birth Sex/Gender Identity' column is highlighted with an orange box. Below the main table, there is a section for 'Administrative Sex: Female', 'Birth Sex: Male', and 'Gender Identity:'. The main table has columns for Bed, Info, Alert, A, Name, Age, Birth Sex/Gender Identity, All, Chief Complaint, and Reason for Visit. The patient's name is 'TESTING, DAVID', age is '63 years', and chief complaint is 'SORE THROAT'.

## Acute Case Management

### Printing Reports

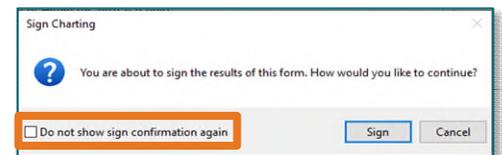
- The Type is displayed in the FIN/Visit Reason/Attending/PCP column instead of the LOS/ELOS column.
- The medical service is displayed on the Acute Case Management responsive worklist.
- Important notes on the Print Report are marked with an asterisk.

## Alerts

### PowerForms

- When you sign a PowerForm, the system now displays a Sign Charting confirmation dialog box when you attempt to sign a PowerForm.

- Select **Do not show sign confirmation again** to not display this dialog box moving forward.
  - To display the **Sign Charting** confirmation window again, check the box, **Show Sign Confirmation**, in the top right of any PowerForm.



- **Recommendation component**

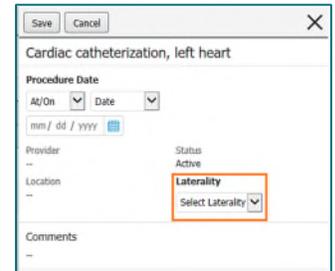
- An error will display when trying to view a completed document from the HealtheLife Registries Portal; however, this will not impact the ability to chart, reconcile, and pulled to the correct MPages.
- In the **Recommendations** component, when you try to open a PowerForm from the Actions menu, an error is displayed.

# Code Upgrade

## MPage Updates

### Histories Component

- The Laterality of a procedure can now be added or modified.



### Home Medication Component

- The Legal Expiration date for a prescription displays below Refills in the Supply Remaining column.

### Clinical Charge Entry Component

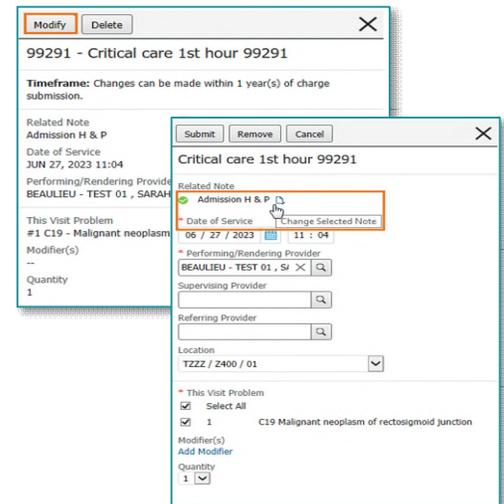
- If the wrong note was associated to a charge, the correct note can be associated within the Clinical Charge Entry component with the applicable charge.

**STEP 1:** From within the submitted charge section, single-click the charge in question and select **Modify**.

**STEP 2:** Click **Change Selected Note** next to the note to be changed.

**STEP 3:** Select the appropriate note and click **OK**.

**STEP 4:** Click **Submit** to save the modifications.



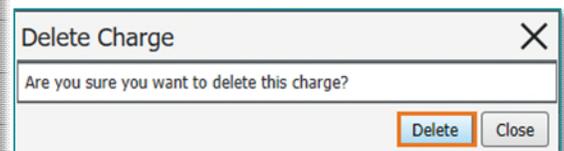
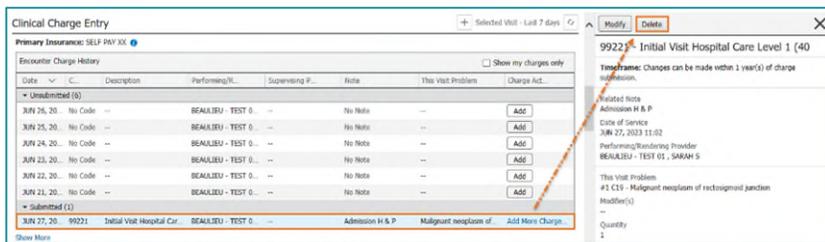
Subject	Note Type	Last Updated	Created	Author; Contributor(s)
None				
Progress Note	Hospital Medicine Progress Note	JUN 19, 2023 15:26	JUN 19, 2023 15:25	BEAULIEU - TEST 01, SARAH S
Admission H & P	Admission History and Physical...	JUN 19, 2023 15:19	JUN 19, 2023 15:18	BEAULIEU - TEST 01, SARAH S

- Providers are able to delete and modify submitted charges from the Clinical Charge Entry component.

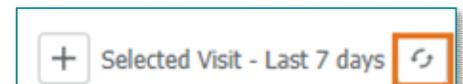
**STEP 1:** From the submitted charge section, single-click the charge.

**STEP 2:** Click **Delete** to remove the charge.

**STEP 3:** Click **Delete** to confirm.



**STEP 4:** Refresh the component.



**STEP 5:** The note will be available to add the charge.

Date	Code	Description	Performing/Rendering Provider	Supervising Provider	Note	Charge Actions
JUN 27, 2023	No Code	--	BEAULIEU - TEST 01, SARAH S	--	Admission H & P	<b>Add</b>

## Capacity Management (New 7/12/23)

### Staffed Beds

- The staffed beds button will be used when decreased staffing occurs to automatically block beds to correlate with the current staffing numbers.



Click [\(here\)](#) for more information on the staffed beds workflow.

## Imaging Department

### Rad Online Worklist

- When you open row, staff will see a filter that limits the number of cases that can be displayed.
  - This filter can be set from 100-1000, as it is a **user setting** and **not a global setting**.

**STEP 1:** From View menu, select Options > Interval Options.

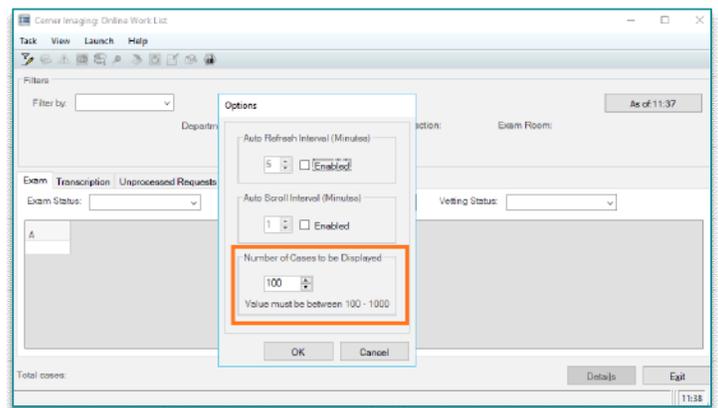
**STEP 2:** In the **Number of Cases to be Displayed** box, **enter a value between 100 and 1000**.

**STEP 3:** Select the up and down arrows to change the value of the number of cases to be displayed.



**STEP 4:** Select OK. Once the list of exams loads, the total number of cases is displayed at the bottom of the application as follows:

- **Total Cases: N+** (the number of cases the user has set in the Options window): We found too many matches to show them all. Refine your criteria).
  - For example, if you enter 100, and more than 100 cases are present, the following message is displayed: **Total Cases: 100+ (We found too many matches to show them all. Refine your criteria)**. If fewer than 100 cases are present, only the number of cases is displayed. The setting can be updated by going to View > Options > Interval Options.



# Code Upgrade

## Known Issues

### HealthCare

- The Potential Cases List (PCL) displays only the initial list of up to 20 candidates when you filter, sort, or advance to additional pages of the candidate list.

### Zooming in – Immunization Component

- The Workflow Immunizations component is not displayed correctly if you zoom in or open the component on various screen sizes.

### Special Characters – CM Note

- A known issue is currently occurring that is adding special characters to the Discharge planning notes.

Patient Information	FINA Visit Reason/Type Med Svc/Attending/PCP	DRG	LOS/ELOS Registration Inpatient Admission	Payer   Health Plan   FIN Class (Primary/Secondary/Tertiary) Add'l Health Plans	Utilization Review Last Review	Discharge Planning Planned Discharge Date (PDD)	Add'l Notes
Testing_Upgrade9 MAR 04, 2000 - 23 y Female 6CARD 677 01	382857647 --- Inpatient Gastroenterology TEST MD, PROVIDER TEST MD, PROVIDER		6 Days 21 Hours 0 Days 15-JUN-2023 16:10	SELF PAY   SELF PAY XX   Self Pay	Next Review: ---	Next Assessment: 06/21/2023,	
Discharge Planning   Encounter-level   HOTCHKISS RN, COLLEEN M   22-JUN-2023 13:58   SUPPORTS%3A%20your%20mom%29%6AD%2FC%20PLANS%3A%20Private%20of%20transport%20to%20Aruba%40ABARRIERS%3A%20Mercury%20in%20retrograde%2C%20ful%20moon%2C%20osolar%20 eclipse.%6AADD%3A%206%2F29%2F23							
TESTING_PROD23 FEB 14, 2023 - 4 m Female 6CARD 668 01	382850840 --- Inpatient Cardiology TEST MD, PROVIDER TEST MD, PROVIDER		13 Days 2 Hours 0 Days 09-JUN-2023 11:37	SELF PAY   SELF PAY XX   Self Pay	Next Review: ---	Next Assessment: 06/27/2023,	
Discharge Planning   Encounter-level   MONCRIEFFE RN, ALLISON J   22-JUN-2023 13:02   06%2F22%2F23%20home%20with%20NLHH%3B%20%20							

## Printing a Patient List

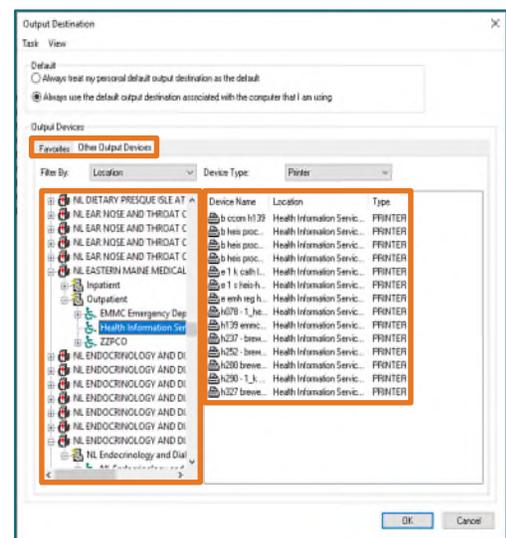
- When printing a patient list, additional steps will be needed to locate the applicable printer the first time to make this the default printer.

**STEP 1:** Select the **Other Output Devices** tab within the Output Destination window.

**STEP 2:** Locate the location in which you are located and single select.

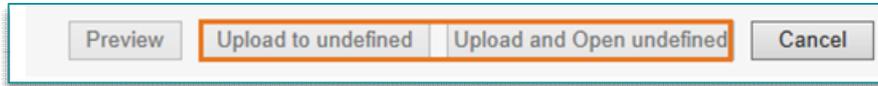
**STEP 3:** Right-click the printer and select **Select as Default**.

- Right-click the printer to Add to Favorites and to be available within the **Favorites** tab.



### Navihealth/CarePort Errors

- Update 7/12/23 – the Sporadic transmission issue has been resolved. With the package update to fix this, another potential issue has been revealed. The button that said Upload to naviHealth has been changed to Upload to Undefined. The button functions in the same way, it just has a name change.



- Sporadic issues are occurring, impacting successful transmission of packets. IS is working on a resolution. If a packet is not sent successfully, downtime process should be followed.

### Cardiovascular March Out

- The March Out menu is still displaying on the screen when the viewer is minimized. Open the ECG study via the Cardiology Worklist to prevent this from occurring.

### Pharmacy Medication Manager

- When a PRN order is placed from PowerChart or MedManager, the PRN reason is not displayed.
  - Perform a Verify, Modify, Inquire, or History action to the order to view the PRN reason.

### Power Trials

- Within the Clinical Trial Non-Therapeutic Protocol, View/Edit Enrollment is dithered when trying to right-click a patient name.
- When selecting Save Document then import, the document will not display to enable to select open.
- When trying to click Document Management, the Document Manager icon is dithered.
- When trying to select the Enrolled Patients tab and select the Add Enrollment button, Add Enrollment will not allow a user to save.
- When trying to right-click the initial protocol and select view document, view document is dithered.