

The Utilization by Patient report provides unit managers or supervisors a quick, real-time view of the education progress of patients on the unit.

Utilization by Patient Report

The following workflow begins on the GetWell Management Console homepage, accessed [here](#).

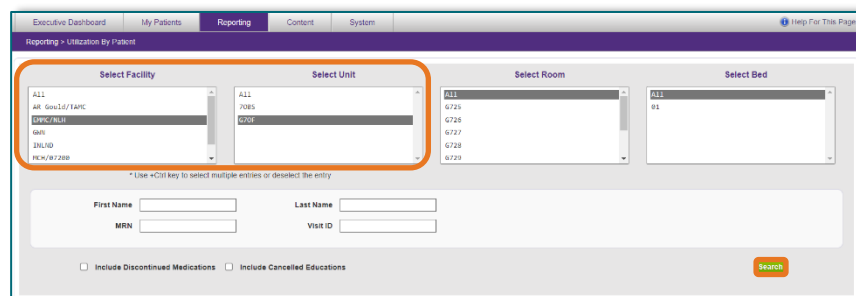
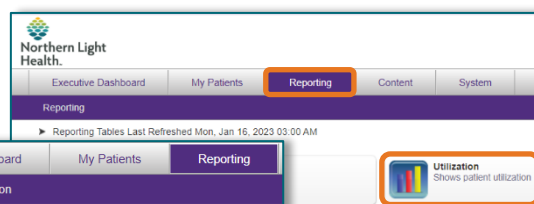
STEP 1: Select the **Reporting** tab on the top menu.

STEP 2: Select the **Utilization** icon, then the **Utilization by Patient** icon.

STEP 3: In the report prompts, enter your **Facility** and **Unit**, then select **Search**.

- All patients currently admitted to the unit and facility selected display with real-time video and medicine education progress and any answered **Patient Experience Perception (PxP)** questions.

STEP 4: To view more information regarding a specific patient's education or PxP responses, select any of the progress bars within the patient's row.



Patient Name	Length of Stay	Length of Stay (Unit)	Facility	Unit	Room/Bed	Mandatory Education	Med(s) Accessed	Education Accessed	PxP
...	6 D 18 H	3 D 14 H	NLH	70BS	G724-01	Incomplete	0 / 8 (0%)	0 / 8 (0%)	N/A
...	4 D	3 D 18 H	NLH	70BS	G723-01	Incomplete	0 / 25 (0%)	2 / 25 (8%)	N/A
...	2 D 14 H	23 H	NLH	70BS	G704-01	Incomplete	9 / 33 (27%)	15 / 13 (100%)	N/A

Report Definitions

- **Mandatory Education:** NLH does not utilize mandatory education, so this progress bar will always display as incomplete.
- **Med(s) Accessed:** Displays patient's progress of viewing medications prescribed to the patient during their stay.
- **Education Accessed:** Displays the patient's progress of all assigned health and safety videos during the patient's stay.
- **PxP:** Displays the average score of the patient's PxP responses.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:
207-973-7728 or 1-888-827-7728.