

Clinical Informatics

Manager/Delegate Huddle Preparing Your Team for Learning

Agenda

- Review the learning strategy
- PromisePoint overview
- Demonstration of how to enroll your team for classes
- Demonstration of Session Enrollment Status Report
- Demonstration of Enrollment Calendar Report

The Learning Strategy

Learner's Experience





Task-Based Quick

Reference Guides (QRGs)

Clinical Informatics Education

Portal

Netsmart Advancement Classes

Netsmart Routine Visit with Frequency and Care Plans

- Participants: Clinical Team Members who set-up frequency and/or care plans
- Times: 08:00 16:00, 09:00 17:00, or 13:00 21:00
- What to Expect (example):
 - 08:00 09:00 iPad Deployment
 - 09:00 09:30 iPad Q&A/How To Session
 - 09:30 09:45 Break
 - 09:45 12:00 Routine Visit
 - 12:00 12:30 Lunch Break
 - 12:30 14:00 Visit Frequency, Care Plans and discharge demo

Netsmart Advancement Classes

Netsmart Routine Visit for LPN and PTA

- Participants: LPNs and PTAs
- Times: 08:00 15:00
- What to Expect (example):
 - 08:00 09:00 iPad Deployment
 - 09:00 09:30 iPad Q&A/How To Session
 - 09:30 09:45 Break
 - 09:45 12:00 Routine Visit

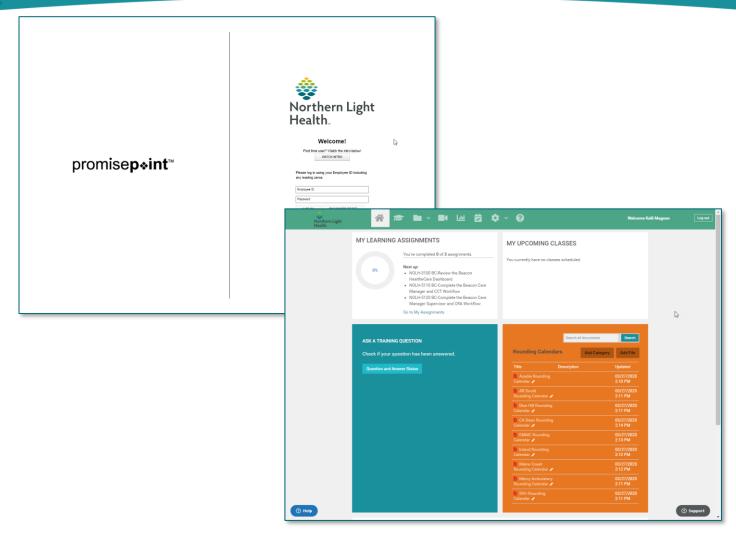
Netsmart Advancement Classes

Netsmart Home Health Aide Education

- Participants: Home Health Aides, CNAs
- Times: 13:00 16:30
- What to Expect (example):
 - 13:00 14:00 iPad Deployment
 - 14:00 16:30 Home Health Aide Visit

PromisePoint

www.promisepoint.com/northernlighthealth



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Demonstration



Need Help?

For help with enrolling your team in classes, check out this flyer:

Manager-Enroll Staff for Classroom Learning

Please contact the IS Help Desk or to use the "CI Quick Access Form" on the ServiceNow Portal to request assistance with any questions or issues.

- Clinical Informatics has a team ready to answer questions/help with issues in real-time, M-F, 08:00-16:30.
 - This is much faster than waiting for someone to notice an email.
 - Priority will be given to requests received through the Help Desk or ServiceNow Portal.
- To access the Quick Access Form...
 - On the HCH Intranet Homepage, click the ServiceNow Portal button at the bottom of the screen. Next click the "I have a question about a Cerner/Netsmart/PromisePoint workflow."
 - HINT: You may also click the link above and save it to your Quick Links.
- If unable to use the form and/or if there is a preference to speak to someone, please call the Help Desk, directly and ask the representative to send a ticket to Clinical Informatics on your behalf. Extension: 207-973-7728

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Thank You!

