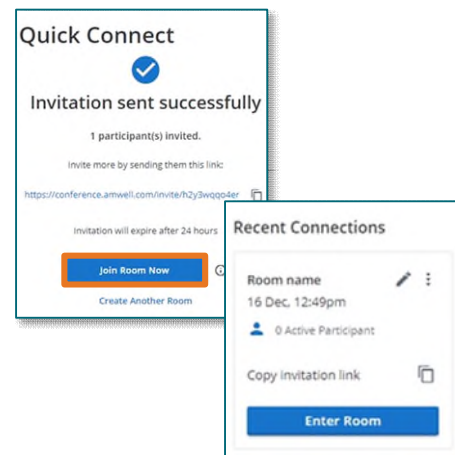**The Quick Connect workflow allows providers to connect remotely to the Amwell carts onsite at Northern Light facilities.**

Connecting to Amwell Cart via Quick Connect

STEP 1: Click **Clinical Links** in the weblinks toolbar in Cerner.

STEP 2: Click **Amwell Telehealth Quick Connect**.

STEP 3: Sign in with appropriate email address and password.

STEP 4: Type the patient's room number in the **Room name** field.

STEP 5: Click **Select invitation method** and select **Endpoints**.

- To connect to a **laptop via an email, select Email** for the invitation method and enter the appropriate email and navigate to Step 8.

STEP 6: Click **All Facilities** and select the appropriate facility.

STEP 7: Click **Search** and select the appropriate cart.

NOTE: **Communication to the connecting site may be required to ensure the correct cart is called.**

STEP 8: Click **Invite Participants**.

- This initiates the call into the selected cart.

STEP 9: Click **Join Room Now** to join the call.

STEP 10: At the end of the call, refer to **Recent Connections** as needed.

NOTE: **If needed to reconnect to a cart, send a new invite to the cart by completing steps 5-9.**

Downtime Procedure

During a Cerner downtime, this workflow remains the same.