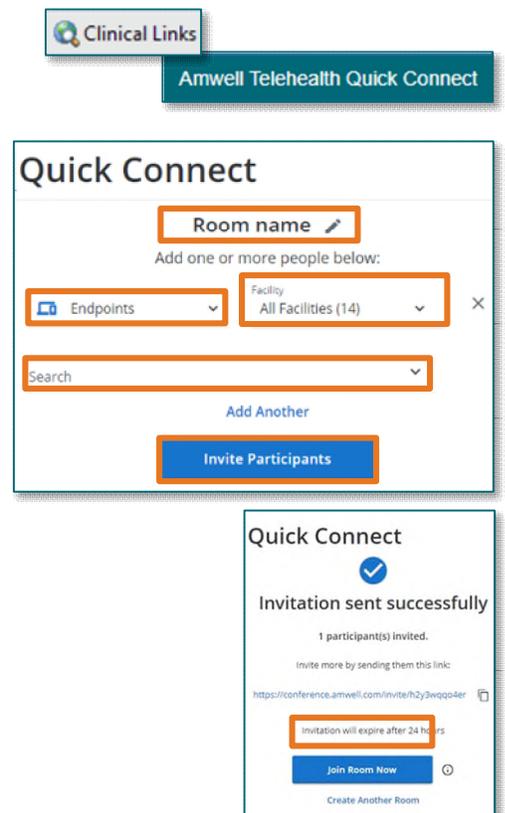NL EMMC Infectious Disease providers will offer inpatient telehealth Infectious Disease consults to NL Sebasticook Valley Hospital patients.

Placing Infectious Disease Consultation

STEP 1:   NL SVH provider calls Transfer Center.

STEP 2:   Transfer Center calls EMMC Infectious Disease provider.

STEP 3:   FIN is created when consult is determined, and patient is scheduled.

STEP 4:   Transfer Center will call registration for a new FIN to be created.

STEP 5:   Registration will complete telehealth consent.

STEP 6:   Transfer Center will notify SVH provider new FIN and time of consult.

STEP 7:   Nurse will transfer Amwell cart containing the stethoscope to patient's room.

STEP 8:   EMMC Infectious Disease provider will connect to Amwell cart.

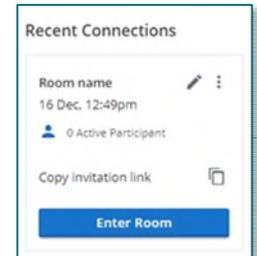## Connecting to Amwell Cart via Quick Connect

STEP 1:   **NL EMMC Provider** will click **Clinical Links** within the weblinks toolbar within Cerner.

STEP 2:   Click **Amwell Telehealth Quick Connect**.

STEP 3:   Sign in with appropriate email address and password.

STEP 4:   Type the patient's room number in the **Room name** field.

STEP 5:   Click **Select invitation method** and select **Endpoints**.

STEP 6:   Click **All Facilities** and select the appropriate facility.

STEP 7:   Click **Search** and select the appropriate cart.

NOTE: **Communication to the connecting site may be required to ensure the correct cart is called.**

STEP 8:   Click **Invite Participants**.

   ▪ This initiates the call into the selected cart.

STEP 9:   Click **Join Room Now** to join the call.

STEP 10:   At the end of the call, refer to **Recent Connections** as needed.

NOTE: **If needed to reconnect to a cart, send a new invite to the cart by completing steps 5-9**

Documentation for Infectious Disease Provider

Documentation should be completed under the Telehealth encounter.

STEP 1:   Complete and sign consult note.

   ▪ Include medication recommendations for SVH provider to order.

STEP 2:   Assign the appropriate telehealth charge order.