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This flyer outlines the use of Telehealth technologies to connect Northern Light Health providers and nursing staff with the Eagle Telemedicine core team of Tele-Intensivists for consultations and provider notification.

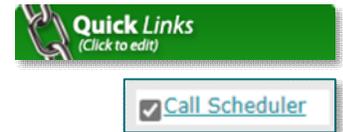
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## Eagle ICU Consultation

**STEP 1:** The Northern Light Health provider navigates to **EMMC Hub**.

- Navigate to **Quick Links** on the right-hand side.
- Select **Call Scheduler**. 
- Scroll down and click **Pulmonary and Critical Care**.

**NOTE:** If **Call Scheduler** is not listed, click the green **Quick Links** header. To add this link as a favorite, click the box and **Save Link Selections**.



- Find the name(s) of the Eagle provider on -call Scheduler.
- Contact information is listed below provider's name.

**STEP 2:** The Northern Light Health provider connects to the Eagle provider via Tiger Text.

- Send Tiger Text to on-call Eagle provider.
- Include **patient name, FIN, DOB, consult question, and provider call back number with area code**.

**NOTE:** For any Tiger Text support, submit a HelpDesk ticket to Northern Light IS Security-Technical.

**STEP 3:** Schedule a time with the Eagle provider and determine if a video visit is appropriate for the consultation.

**NOTE:** Once the Eagle provider has received the needed patient information, the Eagle provider will review the patient's chart and prepare for the provider-to-provider consultation.

**STEP 4:** The Eagle and Northern Light Health providers will have a telephone or video consultation to discuss recommendations and determine a patient plan of care.

**NOTE:** If needed please refer to the chart education for a video visit.

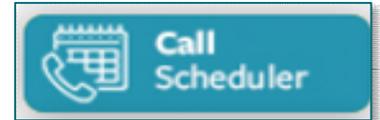
**STEP 5:** The Northern Light Health provider will document the Eagle provider's recommendation within the current provider note.

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## Provider Notification to Eagle

There may be situations where the nurse needs to notify the on-call Eagle provider about a change in the patient's condition.

**STEP 1:** Nursing staff reference **Call Scheduler** link, if needed.



**STEP 2:** The nurse connects to the Eagle provider via Tiger Text.

- Include **patient name, FIN, DOB, patient situation, and call back number with area code.**

**STEP 3:** Determine with Eagle provider if a video visit is appropriate.

**STEP 4:** Documentation of the visit will be completed by the Eagle provider.

**STEP 5:** Nurse navigates to **iView** and documents a **Provider Notification**.

- If a video visit was completed, document the provider's name in **Provider at Bedside**.
- Right-click and **Add Comment** to include the visit was from a tele-intensivist.

