

From the Office of Clinical Informatics TeleHealth Program Eagle ICU Consultations Phase 1

November 1, 2021

This flyer outlines the use of TeleHealth technologies to connect Northern Light Providers with the Eagle Telemedicine core team of tele-intensivists for provider-to-provider consultations and recommendations.

Eagle ICU Consultation

<u>STEP 1</u>: The Northern Light Provider consults the online Eagle schedule for provider availability.

- Find **Quick Links** on the NL organizational intranet homepage.
- Type Amion in the Quick Links search field.
 - HINT: Click the plus sign icon to add Amion to your Quick Link Favorites.
- Select Amion Team Health Coverage.
 - On the landing page, click the link to the Amion login page.
 - Find the name(s) of the ICU Provider(s) on-duty on the Amion schedule.
 - Contact information is listed at the bottom of the page.
- <u>STEP 2</u>: The Northern Light Provider connects to the Eagle Provider via Tiger Text.
 - The contact information for the provider(s) on-duty is listed at the bottom of the Amion schedule.
 - Include patient name, FIN, DOB, consult question, and Provider call back number with area code.
- Schedule a time for a provider-to-provider call.
 - This is done by the Northern Light Provider and Eagle Provider via Tiger Text or phone call.
- NOTE: Once the Eagle Provider has received the needed patient information, the Eagle Provider will review the patient's chart and prepare for the provider-to-provider consultation.
- **STEP 4:** The Eagle and Northern Light Providers will have a telephone consultation to discuss recommendations and determine a patient plan of care.
- <u>STEP 5</u>: The Northern Light Provider will document the Eagle Provider's recommendation within the current provider note.