

Memo

Date: May 28, 2024

To: Northern Light Health Member Organizations

From: Office of Clinical Informatics

RE: Planned Downtime GetWell Inpatient – Tuesday, June 11

CC: Amanda Walker, Erin DeGrasse

To perform a necessary server upgrade, **GetWell Inpatient** will be unavailable in Cerner Millennium for a brief period on **Tuesday**, **June 11**. The upgrade is scheduled to begin at **3:00 AM** and is expected to last approximately **2 Hours**. All other Cerner Millennium functions should be unaffected.

Summary:

What: GetWell Inpatient

When: Tuesday, June 11, at 3:00 AM

• **Duration:** Expected to last approximately 2 hours.

End-User Impact: GetWell Inpatient

 End-User Downtime Steps: Education already assigned prior to the downtime will still be viewable. New education will need to be assigned after the downtime or through paper education.

Status updates will be posted to the <u>IS System Status</u> page at the start and end of the downtime period. If you have any questions, please contact the Customer Support Center at 973-7728 or 1-888-827-7728.

Thank you.

The Cianchette Building 43 Whiting Hill Road Brewer, ME 04412

Office 207.973.7050 Fax 207.973.7139

Northern Light Health

Acadia Hospital A.R. Gould Hospital Beacon Health Blue Hill Hospital C.A. Dean Hospital

Eastern Maine Medical Center

Home Care & Hospice Inland Hospital Maine Coast Hospital Mayo Hospital Mercy Hospital

Northern Light Health Foundation Sebasticook Valley Hospital