

Northern Light Health

Acadia Hospital
A.R. Gould Hospital
Beacon Health
Blue Hill Hospital
C.A. Dean Hospital
Eastern Maine Medical Center
Home Care & Hospice
Inland Hospital
Maine Coast Hospital
Mayo Hospital
Mercy Hospital
Northern Light Health Foundation
Sebastcook Valley Hospital

Date: Thursday, March 7, 2024

To: All Inpatient Nursing Staff/Managers/House Managers

From: Clinical Informatics

RE: Clairvia Staff Assignments Unavailable on **March 21 from 0100 to 0300**

Clairvia will have an upgrade on **Thursday, March 21 from 0100 to 0300** and **Staff Assignments** will be unavailable during this timeframe. The upgrade will make a security update to the operating system.

Staff Assignments should be completed outside of this downtime otherwise it will not cross over to **Cerner Millennium**.

Staff Schedules will be viewable during the downtime for both **Clairvia Web** and **Clairvia Client** applications.

Upgrade Details

- Access to Clairvia Staff Schedules will be viewable during this time.
- All staff assignments should be completed either before or after the downtime or they will not cross to Cerner Millennium.

Clinical Informatics – Please share this information with **All Inpatient Nursing Staff/Managers/House Managers** and make this a topic of discussion in upcoming rounding.

Behavioral Health: *This information **does** affect behavioral health caregivers.*

[Please direct any questions to the Clinical Informatics team using this link.](#)