

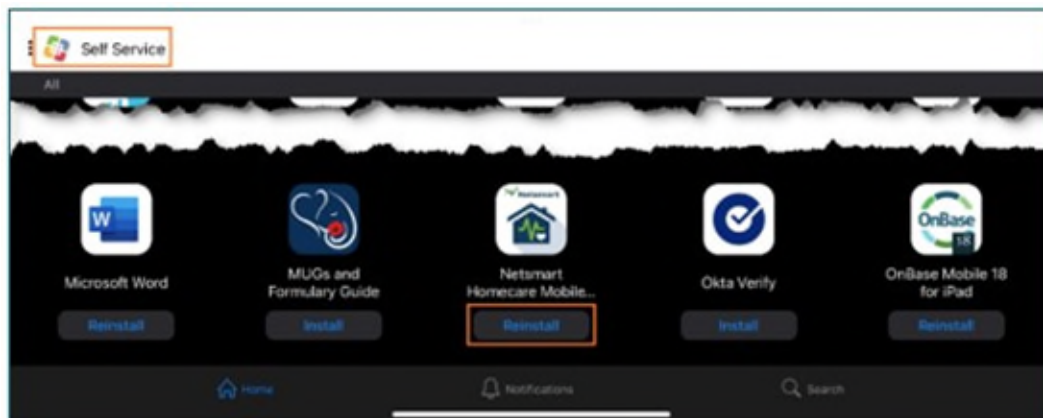


Netsmart Update

On Thursday, March 21, Netsmart will be updated to version 24.1. This version update is occurring to assist with issues that have been reported.

Field Users: Installation of the Update

- Beginning of the day:
 - Navigate to **Self-Service**.
 - Locate the **Netsmart Homecare Mobile** app.
 - Tap **Reinstall**.



- Confirm the version has been updated by checking the sign-in screen for **v23.4**.

REMINDER: Do not reset your cache immediately before or after updating the app unless instructed; this may cause issues with the update.



This email has been sent to the following via blind copy:

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