



## Clairvia Patient Assignments are used to route CareAware Connect Alerts

On **Tuesday, March 26**, inpatient units at Eastern Maine Medical Center that use Clairvia Patient Assignments, will use these assignments to route **Physiological Alerts (Asystole, VFIB/VTACH)** and **Nurse Call Alerts (Bath Emergency, Bed Exit, Staff Assist, Code Blue)** to the CareAware Connect device.

Direct caregivers (RN, CNA/NT, LPN) assigned to the **Primary Caregiver Assignment** will receive alerts. Primary caregivers are indicated by the icon with the blue person on the left.

b579/01	pD	TESTING, ZZPROD63 FIN: 410534002	6 (d) 0.00	F	PT	▲
✓	RN	*Rose, Briar	Direct 100% RNHr	0700	1900	✗
✓	CN...	*Pan, Peter	Direct 100% CNA/NT	0700	1900	✗
✗						

To ensure accuracy of alert routing, remind Charge Nurses to complete Patient Assignments in real time. The Clairvia Patient Assignment Compliance Report allows managers to monitor patient assignments. For more information, please refer to [Clairvia Web - Patient Assignment Compliance Report](#)

There is a safety net built in so alerts are not missed. The buffer adds 10 minutes to the front of an assignment and 30 minutes to the back, which may result in both the previous and current or current and future caregivers to receive the same alert if both teams are assigned to the patient in Clairvia when the alert is triggered.

Here is an example:

Room Bed	Patient Name		Care Acuity Hrs	Asgn Status		
	pD TESTING, BBUPGRADE2023 FIN: 392655932		6 (d) 0.00			
	RN	*Cricket, James	Direct 100% RNHr	0700	1900	✖
	RN	*Darling, Wendy	Relief 0% RNHr	0700	1900	✖
	RN	*Rabbit, Peter	Relief 0% RNHr	1200	1300	✖
	CN...	*Wazowski, Mike	Direct 100% CNA/NT	0700	1900	✖
	RN	*Gale, Dorothy	Relief 0% RNHr	0700	1900	✖

- James will receive alerts that are sent between 0650 – 1930.
- Wendy will receive alerts that are sent between 0650 – 1930.
- Peter will receive alerts that are sent between 1150-1330.
- Mike will receive alerts that are sent between 0650 – 1930 .
- Dorothy will not receive alerts (secondary caregivers do not receive alerts)

For more information on making patient assignments, please refer to [Clairvia Web - Assignment Manager](#)

Clinical Informatics – Please share this information with **Inpatient Nursing Managers & Charge Nurses using Clairvia for Patient Assignments** and make this a topic of discussion in upcoming rounding.

[Please direct any questions to the Clinical Informatics team using this link.](#)