

Memo

Date: March 25, 2024
To: Northern Light Health Member Organizations
From: Office of Clinical Informatics
RE: Planned Downtime GetWell Inpatient – Monday, April 8
CC: Amanda Walker, Erin DeGrasse

To perform a necessary server upgrade, **GetWell Inpatient** will be unavailable in Cerner Millennium for a brief period on **Monday, April 8**. The upgrade is scheduled to begin at **3:00 AM** and is expected to last approximately **2 Hours**. All other Cerner Millennium functions should be unaffected.

Summary:

- **What:** GetWell Inpatient
- **When:** Monday, April 8, at 3:00 AM
- **Duration:** Expected to last approximately 2 Hours.
- **End-User Impact:** GetWell Inpatient
- **End-User Downtime Steps:** Education already assigned prior to the downtime will still be viewable. New education will need to be assigned after the downtime or through paper education.

Status updates will be posted to the [IS System Status](#) page at the start and end of the downtime period. If you have any questions, please contact the Customer Support Center at 973-7728 or 1-888-827-7728.

Thank you.