



Northern Light
Health

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Northern Light Health

Acadia Hospital
A.R. Gould Hospital
Beacon Health
Blue Hill Hospital
C.A. Dean Hospital
Eastern Maine Medical Center
Home Care & Hospice
Inland Hospital
Maine Coast Hospital
Mayo Hospital
Mercy Hospital
Northern Light Health Foundation
Sebasticook Valley Hospital

Date: Wednesday, March 27, 2024

To: All Inpatient Nursing Staff/Managers/House Managers

From: Clinical Informatics

RE: Clairvia Unavailable on **Wednesday, April 10 from 0100 to 0300**

Clairvia will have an upgrade on **Wednesday, April 10, from 0100 to 0300** and will be unavailable during this timeframe. The upgrade will make a security update to the operating system.

Staff Assignments should be completed outside of this downtime otherwise it will not cross over to **Cerner Millennium**.

Upgrade Details

- Access to Clairvia Staff Schedules will be unavailable during this time.
- All staff assignments should be completed either before or after the downtime or they will not cross to Cerner Millennium.

Clinical Informatics – Please share this information with **All Inpatient Nursing Staff/Managers/House Managers** and make this a topic of discussion in upcoming rounding.

Behavioral Health: *This information **does** affect behavioral health caregivers.*

[Please direct any questions to the Clinical Informatics team using this link.](#)