

1 ☐ **CPOE in Practice:
For Nurses & Nursing Support Staff**

Presented by
EMHS Clinical Informatics

2 ☐ **What is CPOE?**

CPOE = Computerized Provider Order Entry

- Scope of CPOE at EMHS:
 - All inpatient units
 - All emergency departments
 - Many outpatient/ambulatory practices

3 ☐ **Benefits of CPOE**

- Improved Patient Safety:
 - Eliminates issues caused by illegible handwriting
 - Rules, alerts, and advisors fire at the time orders are placed, allowing the ordering physician, PA, or APN to address potential interactions and/or reactions proactively
- Greater convenience: Medical staff are not limited to entering orders on the patient's floor, but can enter them anywhere there is internet and computer access
- Fewer phone calls for legibility questions and for clarification of orders

4 ☐ **Unit Secretary/
Unit Coordinator Role**

- Enter electronic orders on a *limited* basis and only on assigned unit...
 - On most units, unit secretaries/unit coordinators may enter manage Diet orders only
 - Acceptable communication types: Written (by the physician, PA, or APN), Electronic
 - Some units allow additional order entry. See your clinical preceptor, SuperUser, or clinical Informaticist for details regarding what is allowed on your unit.

5 ☐ **Unit Secretary/
Unit Coordinator Role**

- Monitor Care Compass for...
 - Tasks that need to be completed
 - New and Stat orders/results
- Monitor diets for the unit by printing and reviewing the Food/Formula Census Report prior to each meal, review to confirm all patients are NPO that should be and all other patients have diets ordered (*if appropriate*).

6 ☐ **Registered Nurse Role**

- Enter orders, as needed...
 - Verbal/Telephone orders
 - Protocol orders
 - Electronic Communication orders
- Monitor Care Compass for...
 - Tasks that need to be completed

- New and Stat orders/results
- Perform Nurse Order Review (NOR) for all orders placed during the work shift

7 ☐ **STAT Order Process**

- Medical Staff must notify the nursing staff when STAT orders have been placed
- STAT orders are denoted by the red double exclamation point !! icon on Care Compass

8 ☐ **Encounter Reminder**

- As discussed in Using PowerChart: Patient Chart View, it's imperative that the correct encounter be selected prior to order entry.
- Remember, you can revisit any eCourse to brush up on the content by visiting the "Completed" tab in HealthStream (iCare).